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CU Members Mortgage Expands Team with Two New Processing Supervisors

March 23, 2021, Dallas, TX – CU Members Mortgage, a division of Colonial Savings, F.A., is excited to announce Lisa Chavez and Kelton Robinson as Processing Managers. In their roles, Chavez and Robinson will be responsible for developing training resources, pipeline management, conducting file reviews and streamlining overall processing improvements to ensure on-time mortgage closings and continued member and credit union satisfaction.

Chavez has been with CU Members since March of 2019 where she previously served as a Loan Officer Assistant and Loan Processor. Chavez has more than 18-years of experience in the mortgage industry as a Processor, Underwriter and Mortgage Closer.

Robinson joins CU Members with more than 12-years of experience in the mortgage finance industry including more than 10 years as a team leader. Robinson's past roles include as a Senior Mortgage Processor, Financial Services Officer, Processing Supervisor and Escalations Specialist.

"We are excited for the additions of Lisa and Kelton in their roles as Mortgage Processing Supervisors for our expanding team," said Steve Hewins, Senior Vice-President of CU Members Mortgage. "Both Lisa and Kelton have a long-standing history of excellence in the mortgage industry. Their proven ability to lead and streamline processes will play an integral role as CU

Members continues to be a leading mortgage services partner to credit unions and their members across the country.”

About CU Members Mortgage

Established in 1982 as a division of Colonial Savings, a federally chartered thrift, Dallas-based CU Members Mortgage provides comprehensive mortgage services to credit unions and CUSOs. CU Members Mortgage originates FHA, VA, and conventional loans nationwide. With a portfolio of \$24 billion, Colonial is one of the largest servicers of mortgage loans in the United States. The company is privately held and has offices located nationwide. For more information, visit www.cumembers.com.

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Lisa Chavez



Kelton Robinson