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Open Architecture Leads Fort Community Credit Union to Select Corelation's KeyStone

SAN DIEGO – February 9, 2021: For Fort Community Credit Union ($301 million assets; 22,176 members; Fort Atkinson, WI), the sudden shift in operations as a result of the coronavirus pandemic highlighted their need to digitalize processes and offer new, enhanced member service experiences. Upgrading their core processor was the most comprehensive way to accomplish those objectives and Fort Community Credit Union has selected Corelation Inc. as its new long-term, strategic partner.

"After experiencing how powerful KeyStone is, our entire core selection committee was left speechless as we imagined the possibilities this core will offer," explained Fort Community Credit Union CEO Sue Johnson. "After our very first demo of the KeyStone solution, we asked Corelation to pencil in our conversion date. Our initial impression was that KeyStone is the right core processor for our credit union, and that was confirmed through considerable due diligence."

The ease of integration with third-parties offered by KeyStone's open API was what initially drew Fort Community Credit Union to Corelation. As the credit union explored KeyStone's capabilities, it quickly became apparent that the system's *"More in the Core"* features would eliminate numerous manual processes, including loan decisioning and ITM integration.

"KeyStone's open architecture and API [KeyBridge] will allow Fort Community Credit Union to define the processes and partners that align with our vision," remarked Fort Community Credit Union Chief Experience Officer Robyn Newcomb. "The reporting and business intelligence capabilities coupled with the open access to member data that KeyStone provides will enable us to better engage with our members and will enhance our overall brand."

The credit union was also impressed by Corelation's proactive approach to expanding the organization to prepare for the future. Another important factor in the decision was Corelation's knowledgeable staff and dedication to client service and support.

Fort Community Credit Union is scheduled to convert in January 2022.

"For over 80 years, Fort Community Credit Union has shown an unwavering commitment to their members and community," stated Corelation President/CEO Theresa Benavidez. "While the pandemic has presented previously unheard-of challenges for credit unions, Fort Community Credit Union has proven their resilience as they re-evaluate operational strategies to better serve their members during these uncertain times. Corelation is proud to welcome Fort Community Credit Union."

About Corelation, Inc.

Based in San Diego, CA, Corelation is the innovative core processor for today's credit union. This solution is a person-centric system that empowers credit unions to offer the best member service possible, enhancing their value for member attraction and retention. In terms of industry experience, Corelation's staff has dedicated their careers to creating core systems and providing unparalleled client service. For more information, visit www.corelationinc.com.

About Fort Community Credit Union

Fort Community Credit Union (FCCU), headquartered in Fort Atkinson, Wisconsin, has been serving the financial needs of their member-owners since 1940. Today, FCCU's field of membership includes six counties in southeastern Wisconsin and they operate from 6 locations in that area. Currently, FCCU has over 22,000 members and is over $310 million in assets. For more information about FCCU and the products and services they offer, visit fortcommunity.com or call (920) 563-7305.

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Fort Community Credit Union CEO Sue Johnson

Fort Community CU Chief Experience Officer Robyn Newcomb