

Friends and Family Credit Union Names Jeanna Costanzo As President/CEO



Massillon, OH – October 20, 2021 - The Board of Directors of Friends and Family Credit Union is pleased to announce the appointment of Jeanna Costanzo as the credit union's new President/Chief Executive Officer. Costanzo is scheduled to assume the President/CEO role upon the retirement of Nick Langenfeld on November 22, 2021, who has successfully led the credit union for over 13 years.

"We are proud of what the credit union has accomplished under Nick's leadership and know Jeanna has been a big part of that as a trusted member of our team these past 13 years," said Jim Triner, Board Chairman. "After a national search, it became clear that Jeanna is the right person for the job: She is dedicated to the credit union and passionate about serving our members."

"I am so excited that the credit union has selected Jeanna as the next CEO," said Nick Langenfeld, retiring President/CEO. "She is a strong leader, a consummate professional, and believes deeply in the credit union movement. With her dedication and strengths, and working with a great management team and Board, this credit union will continue to flourish as it has over the last 13 years in providing financial services to its members".

Friends and Family Credit Union was founded as a credit union for school employees and has expanded to serve all people in Stark County with their commitment to treating their members like family as they deliver on the credit union cooperative philosophy of People Helping People.

"I love this credit union, this team, and the members we serve," said Costanzo. "I am grateful for what I have learned from Nick over the years I have spent here and appreciate the trust the Board has put in me, recognizing that I am ready to put that to use as the next President/CEO."

Ms. Costanzo is an accomplished financial management and accounting professional with over 15 years of experience. She has served as the VP-Accounting at Friends and Family Credit Union since 2008. In her time with the credit union, she has been a community and credit union advocate, including through volunteerism with the local community and with the Ohio Credit Union League.

Prior to joining Friends and Family, Ms. Costanzo spent 11 years with Banc Ohio Mortgage Corp where she served as the CFO/Loan Officer. Jeanna holds a Bachelor of Arts in Accounting from Walsh University in Canton, OH.

The search was completed in partnership with Humanidei + O'Rourke.

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