



Greylock Federal Credit Union Expands Partnership with PSCU

St. Petersburg, Fla. — (July 22, 2021) — [PSCU](#), the nation's premier payments credit union service organization (CUSO), has announced it has expanded its partnership with [Greylock Federal Credit Union](#) (Greylock). In addition to support services for credit, the CUSO will now also provide debit processing support for the credit union.

Headquartered in Pittsfield, Mass., Greylock's vision is to enable its community to thrive. With more than \$1.4 billion in assets, the credit union is constantly seeking forward-thinking partners that also provide responsive service to members in the present. PSCU has provided Greylock with credit and contact center services for three years, making an expansion into debit services a seamless transition.

"At Greylock, we seek out partners that care about our members as much as we do – and we feel this is the case with PSCU," said John L. Bissell, president and CEO of Greylock. "The CUSO has already proved itself to be a valuable and trusted partner, so it is a natural progression to proceed with confidence on a debit card program together."

"It has been an absolute pleasure working alongside Greylock to deliver their members with seamless credit processing support and contact center services in recent years," said Chuck Fagan, president and CEO of PSCU. "We are confident we are well-positioned to continue this trajectory as the credit union adds debit processing services, and we look forward to our mutual future success."

PSCU will begin providing debit card services and support to the credit union's 92,800 members in the first quarter of 2022.

"We are proud to continue growing our relationship with Greylock," said Brian Scott, SVP, chief growth officer at PSCU. "The PSCU team is eager to launch our engagement on the debit side and provide Greylock members with the seamless experience and industry-leading technologies and tools they have come to expect from their trusted credit union partner."

About PSCU

PSCU, the nation's premier payments CUSO, supports the success of 1,500 credit unions representing more than 5.4 billion transactions annually. Committed to service excellence and focused on innovation, PSCU's payment processing, risk management, data and analytics, loyalty programs, digital banking, marketing, strategic consulting and mobile platforms help deliver possibilities and seamless member experiences. Comprehensive, 24/7/365 member support is provided by contact centers located throughout the United States. The origin of PSCU's model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 40 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to securely grow and meet evolving consumer demands. For more information, visit pscuc.com.

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