

MEDIA RELEASE



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Longtime Employee Lauren Pangburn Says Her Goodbyes Upon Retirement

Spokane Valley, WA– After 43 years of working for Horizon Credit Union, executive secretary Lauren Pangburn has announced her retirement.

Since the credit union's early years, Laurel has been a passionate and deeply loved part of Horizon. She has been a part of the credit union's growth and has seen Horizon flourish to where it stands today.

When she started working for Horizon in 1979, named Kaiser Federal Credit Union at the time, the credit union had only two branches and approximately 12 employees. Now, Horizon has over 400 employees and 28 branch locations across four states.



Laurel is truly part of the fabric and culture at Horizon. She has worked in a variety of roles from accounting to member service and even as a branch manager. In her 43-year tenure, she has met members, volunteers and employees with kindness, graciousness and the smile of a friend.

CEO Jeff Adams says on working with Laurel, "Laurel truly cares about others and it shows in her daily walk. Whether it's our members or other employees, our lives are all richer for the opportunity we have had to work alongside Laurel!"

When Laurel reflects on what made Horizon a great place to work, she said that "the employees, board of directors, supervisory committee, even the members keep Horizon going. The Horizon family is amazing, and I will miss them."

In asking her what will change after retirement she shared a conversation she had with her daughter, "Her whole life, I've worked at Horizon. She's kind of at a loss because she calls me every day, and now she's like 'Mom, where am I going to call you at? You won't be there anymore!'" said Pangburn, laughing.

Among the memories Pangburn has made while at Horizon, the one thing that stands out for her the most are the people she has met.

"Some of the best memories I've had are the many friendships I've made," said Pangburn. "I still keep in touch with members from when I started 43 years ago. In fact, at Disneyland and Hawaii both, I ran into some of our members. What a small world!"

Laurel has been a treasured team member at Horizon and will be deeply missed by all of us at Horizon.

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About Horizon Credit Union

Horizon Credit Union is a growing not-for-profit financial cooperative with roots in Washington, Oregon, Idaho and Montana. Founded in 1947 as a member-owned credit union, Horizon now serves over 100,000 members with 28 branch locations across four states. Horizon is committed to meaningful community involvement across the Northwest.