

Media Contact: For Bluepoint Solutions
Jennifer Quimson
(760) 410-9000 x447
Jennifer.quimson@bluepointsolutions.com

Bluepoint Solutions ImagePoint Suite Speeds Workflow for Far-Flung HawaiiUSA Federal Credit Union Branches

–Credit union serves members faster while saving time and money–

Henderson, NV – March 15, 2016 – [Bluepoint Solutions](#) today announced that HawaiiUSA Federal Credit Union (Honolulu-based, 123,000 members, \$1.5B) has achieved immediate results in a uniquely-challenging island environment with ImagePoint check capture and item processing technology.

HawaiiUSA upgraded to ImagePoint Branch Capture in December 2015, replacing its centralized scanning operation with a distributed architecture, and overcoming the delays and high costs of serving 14 branches scattered across Oahu, Maui, and Hawaii Island. Using the new system, tellers scan checks at a workstation in each branch, and all branches remain in balance throughout the day. As a result, the credit union has cut out overtime and delays of up to three hours after closing time every day. By adding ImagePoint Hub and Foundation, they also consolidated forward presentment to Fed cashletters into a single daily transmission, also easily handling inclearings and returns with no increase in staffing.

“We handle an average of 3,300 over-the-counter items and 5,800 in-clearings per month. Before the upgrade, checks from all our branches had to be physically transported, which introduced delays, required high cost couriers, and piled on staff overtime of up to three hours a day,” said Scott Young, AVP Central Operations for HawaiiUSA. “Now, we get items into the queue faster, we have virtually no daily backlog, our costs dropped significantly beginning in the very first month, and we can respond quickly to member queries.”

Additionally, ImagePoint Archive rounds out the credit union’s streamlined, end-to-end operation. The combination of new capabilities means items are processed faster, information becomes searchable in near real time, and deposits are available sooner.

“We are proud to partner with HawaiiUSA and automate item processing in their challenging environment,” said Alissa Fry-Harris, marketing director for Bluepoint Solutions. “Distributing check scanning is helping the credit union to reduce workloads, cut transportation costs, and redirect valuable employee time to activities that build value for their members.”

About HawaiiUSA Federal Credit Union

HawaiiUSA Federal Credit Union is a not-for-profit, federally insured financial cooperative, owned and operated by their members. Chartered in 1936, the credit union serves individuals in the field of education including employees, retirees, students and their parents, as well as over 6,000 companies and associational groups. HawaiiUSA's mission is to improve their members' lives through their *Life matters* commitment. HawaiiUSA is the largest credit union in the State of Hawaii with assets of \$1.5 billion and a membership size of over 123,000.

About Bluepoint Solutions

Bluepoint Solutions provides end-to-end payment processing and content management solutions to financial institutions nationwide. Over 1,400 credit unions and banks that have deployed its enterprise technology are successfully achieving their strategic goals of increasing employee productivity, reducing operating costs, enhancing performance levels, and meeting relentless technology and industry changes with resilience and excellence. Learn more at <http://www.bluepointsolutions.com>.