

Life matters.

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HawaiiUSA FCU Awarded Forbes Best-in-State Credit Union 4 Years in a Row

Honolulu, July 8, 2021 – HawaiiUSA Federal Credit Union has been recognized on the 2021 Forbes list of America's Best-In-State Credit Unions.

HawaiiUSA is the only Hawaii credit union to make it to this exclusive list for four consecutive years. Just 3.6% of the 5,068 credit unions in the U.S. made the list.

This prestigious award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider.

Forbes and Statista surveyed approximately 25,000 U.S. consumers who made recommendations regarding overall satisfaction and topics including: Trust, Terms & Conditions, Branch Services, Digital Services, Customer Service, and Financial Advice. These six areas reflect a credit union's commitment to providing trustworthy financial advice, convenient and simple banking experiences, and fair and transparent policies.

About HawaiiUSA Federal Credit Union

HawaiiUSA's mission is to improve their members' lives through their Life matters commitment. As a not-for-profit, federally insured financial cooperative, their values—not shareholders—drive their culture and the way they do business. Guiding members on a path to financial health and sustainability. Providing personalized solutions and support. Delivering convenience that empowers. These are ways HawaiiUSA fulfills its Life matters commitment.

Chartered in 1936, the credit union's more than 132,000 members include individuals and family members in the field of education including employees, retirees, students and their parents of a majority of schools on Oahu, Maui, the Big Island, and Kauai, as well as a large number of companies and associational groups. HawaiiUSA is the largest credit union in the State of Hawaii with assets of \$2.2 billion.

We are honored to receive this recognition. Every aspect of our business is influenced by the voice of our membership, and this award means that much more because it shows that they are experiencing the value we strive to deliver. This achievement is testimony to our commitment to service excellence for our members, workforce, and communities.

Karl Yoneshige President & CEO HawaiiUSA Federal Credit Union ### Source: HawaiiUSA Federal Credit Union

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(Karl Yoneshige, HawaiiUSA Federal Credit Union President & CEO)

