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NEWS RELEASE

Fintech Provider LenderClose Promotes Trinh Le-Coulter to VP, Expands Operations Team*Firm continues to promote from within, hire key talent as business grows*

DES MOINES, June 29, 2021 – LenderClose, a real estate and home equity lending technology platform, has promoted one of its essential employees and expanded its operations team to further the fintech firm's dedication to help financial institutions enhance the borrower lending experience. Trinh Le-Coulter, former Director of Operations, has been promoted to Vice President of People Power. The new team members are Bill Taha, Director of Operations, and Sheena Lovan, Operations Specialist.

"At LenderClose, we believe having the right people in place is paramount in our company because we are better able to create technology that improves speed and efficiency to supercharge the real estate lending process," said Ben Rempe, LenderClose COO. "We are always thinking about how we can improve the overall lending experience and investing in top talent is vital to that conviction."

As Vice President of People Power, Le-Coulter is charged with advancing LenderClose's people-powered culture that gives people ownership of their career success and the opportunity to grow, which is in alignment with the company's organizational values. With nearly a decade of experience in client and team management, she also leads the operations department, inspiring and empowering a highly collaborative environment.

Le-Coulter came to LenderClose from Businessolver, where she was Director of Shared Services. "Trinh is a passionate communicator and leader who has the exceptional ability to unite and motivate the people around her," Rempe added.

"I absolutely love people, and I love to be able to bring out the best in people," Le-Coulter said. "In my new role, I look forward to contributing to the LenderClose mission of accelerating the home equity and real estate lending process through providing exceptional support that inspires our employees to provide the best possible service to our clients."

As Director of Operations, Taha manages a team of operational specialists who focus on partner success through the delivery of the highest level of service to clients and vendors.

As Operations Specialist, Lovan is responsible for ensuring every client receives an exceptional experience through consistent and reliable service. Additionally, Lovan provides timely user support via chat, email and phone and monitors progress and vendor turnaround times.

About LenderClose, Inc.

LenderClose is a technology-focused home equity and real estate lending platform which injects speed and efficiencies into the lending process, greatly enhancing the borrowing experience. Based in Des Moines, Iowa, the rapidly growing financial technology company is focused on providing credit unions

and community banks innovative lending solutions and automated workflows. To learn more, visit lenderclose.com or follow us on [LinkedIn](#) or [Twitter](#).

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