



Lumin Digital to Provide DuPont Community Credit Union with Digital Banking Solution

San Ramon, Calif. — (June 2, 2021) — <u>Lumin Digital</u>, a PSCU company, announced that <u>DuPont</u> <u>Community Credit Union</u> (DCCU) has signed a multi-year agreement for Lumin Digital's cloudnative platform for online and mobile digital banking solutions. DCCU has been part of the PSCU cooperative since 1996.

Founded in 1959 in Waynesboro, Va., and currently holding more than \$1.6 billion in assets, DCCU is committed to providing best-in-class products and services that help improve the financial wellness of its members. The credit union believes in the importance of advancing technology to meet the evolving needs of its growing membership and feels the transition to Lumin Digital will help DCCU provide a seamless member experience across all channels and devices.

"DCCU has always strived to create a digital member experience that complements the consultative, friendly and educational environments in our branches and contact center," said Steve Elkins, president/CEO of DCCU. "Lumin Digital's innovative focus on member engagement and intuitive interface made moving to the platform an easy decision for our team."

Lumin Digital will support more than 110,000 DCCU members when the credit union goes live on the platform in July.

"We are excited to move to a product that offers seamless integration with both third-party organizations and DCCU's own offerings," said Michael Tranum, chief information officer at DCCU. "Thanks to a robust software development kit (SDK), Lumin's platform will allow us to quickly release enhancements and new products simultaneously to both desktop and mobile users."

As a cloud-native digital banking platform built using elite technology, Lumin Digital provides members with a tightly integrated and customized experience that matches larger financial institutions' offerings. In creating a truly personalized journey, Lumin Digital helps credit unions and banks better engage with their members, increase value and deepen relationships.

"We are extremely pleased that DCCU chose to partner with Lumin Digital and expand its partnership with the PSCU family," said Jeff Chambers, president of Lumin Digital. "Lumin Digital shares DCCU's commitment to elevating and enhancing member technology, and we look forward to working alongside DCCU to provide its members with cutting-edge products and services."

Lumin Digital continues to drive innovation in the digital banking space, differentiating itself through technology built for human connection. Lumin Digital's offering provides seamless integration to a wide array of PSCU and other platform tools and capabilities, including card services, rewards management, and data analytics to provide a member-centric experience. For more information, visit LuminDigital.com.

About Lumin Digital

Lumin Digital, a PSCU company headquartered in San Ramon, Calif., delivers digital banking solutions to financial institutions across the United States. Founded by financial technology experts, Lumin Digital is working to redefine digital banking with its proprietary user engagement





platform, providing banks and credit unions with a solution that allows them to quickly and safely adjust to their users' needs. Through Lumin Digital's user data and predictive analytics, organizations can implement custom experiences for users, creating a truly personalized journey that helps consumers thrive while building a connected relationship. For more information, visit LuminDigital.com.

About PSCU

PSCU, the nation's premier payments CUSO, supports the success of 1,500 credit unions representing more than 5.4 billion transactions annually. Committed to service excellence and focused on innovation, PSCU's payment processing, risk management, data and analytics, loyalty programs, digital banking, marketing, strategic consulting, and mobile platforms help deliver possibilities and seamless member experiences. Comprehensive, 24/7/365 member support is provided by contact centers located throughout the United States. The origin of PSCU's model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 40 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to grow and meet evolving consumer demands securely. For more information, visit pscu.com.

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