



Fort Financial Credit Union Selects Lumin Digital for Digital Banking Services

San Ramon, Calif. — (March 25, 2021) — <u>Lumin Digital</u>, a PSCU company, is pleased to announce <u>Fort Financial Credit Union</u> (Fort Financial) has signed a multi-year agreement for Lumin Digital's cloud-native platform for online and mobile digital banking solutions. Lumin Digital will support more than 30,000 Fort Financial members when the credit union goes live on the platform in September 2021.

Founded in 1946 and headquartered in Fort Wayne, Ind., Fort Financial shares its members' values of honesty, integrity, and respect for the hard-earned dollar. In line with these values, Fort Financial is committed to developing new products and services while also advancing its technology to meet the ever-changing needs of its growing membership. This commitment made a partnership with Lumin Digital the ideal fit.

"Lumin Digital's forward-thinking development is exactly what we were looking for in a digital banking partner," said Steve Collins, president and CEO of Fort Financial Credit Union. "We have no doubt that our members will appreciate the enhanced capabilities Lumin Digital provides, and we look forward to giving them access to industry-leading, cutting-edge online banking technology through this partnership."

As a cloud-based digital banking platform built using elite technology, Lumin Digital provides members with a tightly integrated and customized experience that matches larger financial institutions' offerings. In creating a truly personalized journey, Lumin Digital helps credit unions and banks better engage with their members, increase value and deepen relationships.

"Both Fort Financial Credit Union and Lumin Digital are dedicated to advancing technology to enhance the member experience, which makes our partnership a good match," said Jeff Chambers, president of Lumin Digital. "We are eager to work with the Fort Financial team to effectively serve its members through the new platform and look forward to all of the successes to come."

Lumin Digital continues to drive innovation in the digital banking space, differentiating itself through technology built for human connection. Lumin Digital's offering provides seamless integration to a wide array of PSCU and other platform tools and capabilities, including card services, rewards management, and data analytics to provide a member-centric experience. For more information, visit <u>LuminDigital.com</u>.

About Lumin Digital

Lumin Digital, a PSCU company headquartered in San Ramon, Calif., delivers digital banking solutions to financial institutions across the United States. Founded by financial technology experts, Lumin Digital is working to redefine digital banking with its proprietary user engagement platform, providing banks and credit unions with a solution that allows them to quickly and safely adjust to their users' needs. Through Lumin Digital's user data and predictive analytics, organizations can implement custom experiences for users, creating a truly personalized journey that helps consumers thrive while building a connected relationship. For more information, visit LuminDigital.com.





About PSCU

PSCU, the nation's premier payments CUSO, supports the success of 1,500 credit unions representing more than 5.4 billion transactions annually. Committed to service excellence and focused on innovation, PSCU's payment processing, risk management, data and analytics, loyalty programs, digital banking, marketing, strategic consulting, and mobile platforms help deliver possibilities and seamless member experiences. Comprehensive, 24/7/365 member support is provided by contact centers located throughout the United States. The origin of PSCU's model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 40 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to grow and meet evolving consumer demands securely. For more information, visit pscu.com.

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