

New England Federal Credit Union Selects PSCU for Credit and Debit Processing Support

St. Petersburg, Fla. — (Nov. 30, 2021) — <u>PSCU</u>, the nation's premier payments credit union service organization (CUSO), has announced that <u>New England Federal Credit Union</u> (NEFCU) has joined the cooperative for credit and debit card processing support and services.

Headquartered in Williston, Vt., NEFCU is committed to promoting and improving members' economic well-being and helping guide them to strong financial decisions using leading solutions. With over \$1.9 billion in assets and more than 60 years of experience, the credit union serves more than 95,000 members as the largest financial institution based in the Green Mountain State. In seeking a processing partner, NEFCU was looking for an organization that could deliver enhanced digital solutions and offerings to its members.

"Our ultimate goal has been, and always will be, to provide our members with the highest standard of service to exceed their expectations and needs," said Susan Leonard, SVP, chief financial officer at NEFCU. "We are pleased to partner with PSCU for credit and debit processing support, and look forward to working with them to further expand our reach in the digital space as we continue to provide our members with more of the on-the-go, online and mobile services they are seeking."

PSCU will begin providing credit services to NEFCU in 2022 and debit services in 2023.

"NEFCU's dedication to providing the best service possible to its members resonated with PSCU's commitment of providing an unparalleled member experience," said Chris Gunnare, SVP, chief sales officer at PSCU. "Our shared commitment to financial well-being also makes this partnership a natural fit, and we are excited to welcome NEFCU to the PSCU family. We look forward to helping provide NEFCU members with the expanded digital self-service options that members expect from their trusted credit union partner."

About PSCU

PSCU, the nation's premier payments CUSO, supports the success of 1,900 credit unions representing more than 6.9 billion transactions annually. Committed to service excellence and focused on innovation, PSCU's payment processing, risk management, data and analytics, loyalty programs, digital banking, marketing, strategic consulting and mobile platforms help deliver possibilities and seamless member experiences. Comprehensive, 24/7/365 member support is provided by contact centers located throughout the United States. The origin of PSCU's model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 40 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to securely grow and meet evolving consumer demands. For more information, visit pscu.com.

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