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MEDIA RELEASE

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Katahdin FCU Signs New Ten-Year Agreement with Synergent for the Symitar Episys Core Processing System

(WESTBROOK, ME) - Synergent is pleased to announce that Katahdin FCU has signed a new ten-year outsourcing agreement with Synergent to provide the Symitar® Episys® core processing system. The credit union also works with Synergent for its card services, check processing, statement processing, digital banking, and laser check printing.

"Synergent has been our trusted partner for many years and we are pleased to renew our agreement with them," said Tina Jamo, CEO of Katahdin FCU. "Their suite of services, complemented by the powerful Episys core platform, helps us better serve our members."

Katahdin FCU, headquartered in Millinocket, Maine, was chartered over 67 years ago as a single employer credit union for Great Northern Paper Company. Since that time, the credit union has expanded to be a community-based institution serving Penobscot and Piscataquis Counties, and part of Aroostook County. It has over 8,100 members and holds over \$92 million in assets.

"Helping Katahdin FCU provide exceptional service to their members is a responsibility the entire Synergent team takes seriously," said Scott Johnsen, Synergent's Senior Vice President of Operations. "We are thrilled that the credit union has renewed their agreement with Synergent so we can continue our important work for another decade—hopefully more! Katahdin FCU always goes the extra mile for their members, and we are committed to ensuring they have the technology solutions they need to succeed for many years to come."

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About Symitar

Symitar, a division of Jack Henry & Associates, Inc.®, is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 725 credit unions, serving as a single source for integrated,

enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.*

Jack Henry & Associates, Inc.* (NASDAQ: JKHY) is a leading SaaS provider primarily for the financial services industry. We are a S&P 500 company that serves approximately 8,500 clients nationwide through three divisions: **Jack Henry Banking*** provides innovative solutions to community and regional banks. **Symitar*** provides industry-leading solutions to credit unions of all sizes; and **ProfitStars*** offers highly specialized solutions to financial institutions of every asset size, as well as diverse corporate entities outside of the financial services industry. With a heritage that has been dedicated to openness, partnership, and user centricity for more than 40 years, we are well-positioned as a driving market force in cloud-based digital solutions and payment processing services. We empower our clients and consumers with the human-centered, tech-forward, and insights-driven solutions that will get them where they want to go. Are you future ready? Additional information is available at www.jackhenry.com.

About Synergent

Founded by credit unions in 1971, Synergent is a managed services provider that offers state-of-the-art and innovative core processing, in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Symitar's Episys® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit www.synergentcorp.com or call 800-341-0180.