



P.O. Box 1236  
Portland, ME 04104  
[www.synergentcorp.com](http://www.synergentcorp.com)

## **MEDIA RELEASE**

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### **For More Information**

Contact: Jen Burke  
Corporate Communications & Public Affairs Manager  
207-773-5671, Ext. 295  
[jburke@synergentcorp.com](mailto:jburke@synergentcorp.com)

### **St. Jean's Credit Union Renews Agreement with Synergent for the Symitar Episys Core Processing System**

(WESTBROOK, ME) - Synergent is pleased to announce that [St. Jean's Credit Union \(CU\)](#) has signed a new ten-year outsourcing agreement with Synergent to provide the Symitar® Episys® core processing system. The credit union also signed agreements with Synergent for statement processing and card services.

"Synergent has been a valued member of our team for many years," said David Surface, President & CEO of St. Jean's CU. "They understand our business needs, as well as our members' needs. Their exceptional products and services have helped our credit union grow and will be a fundamental component of our future success."

St. Jean's CU is the first chartered credit union in Massachusetts and second oldest in the country. Headquartered in Lynn, the credit union has nearly 18,000 members and holds over \$309 million in assets. St. Jean's CU's field of membership includes individuals who live or work in Essex, Middlesex, and Suffolk Counties, or are employees or family members of H.P. Hood LLC.

"I speak for the entire Synergent team when I say we're excited to extend our partnership with St. Jean's Credit Union for another ten years," said Scott Johnsen, Synergent's Senior Vice President of Operations. "Providing their credit union with the services they need to meet and exceed their members' expectations is a responsibility we take seriously. We are grateful to have earned their continued trust."

### **About Symitar**

Symitar, a division of Jack Henry & Associates, Inc.®, is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 725 credit unions, serving as a single source for integrated,

enterprise-wide automation and as a single point of contact and support. Additional information is available at [www.symitar.com](http://www.symitar.com).

#### About Synergent

Founded by credit unions in 1971, Synergent is a managed services provider that offers state-of-the-art and innovative core processing, in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Symitar's Episys® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit [www.synergentcorp.com](http://www.synergentcorp.com), or call 800-341-0180.