



## USE Credit Union Expands Partnership with PSCU to Include Debit and Credit Processing Services

**St. Petersburg, Fla. — (Nov. 9, 2021)** — [PSCU](#), the nation’s premier payments credit union service organization (CUSO), has announced that [USE Credit Union](#) (USECU) has expanded its partnership with PSCU to include debit and credit processing services. PSCU has provided overflow contact center support for USECU since 2013.

Based in San Diego, Calif., USECU has been serving its members since 1936 guided by its mission of transforming lives by making dreams happen. With more than \$1.24 billion in assets and 85 years of experience, the credit union was looking for a partner that would actively help grow and improve its card programs with deep expertise in data analysis and the credit union industry to best serve its nearly 60,000 members. After a comprehensive review process, USECU selected PSCU.

“We were familiar with PSCU’s proven track record of building and growing credit union portfolios,” said Jim Creed, vice president of Operations & Card Services at USECU. “As an existing partner, we already knew our values aligned with PSCU, and we know firsthand about the team’s strong work ethic and superior service. We believe PSCU will continue to deliver those positive experiences to our members moving forward and that we will be able to build upon these as our partnership grows.”

PSCU will begin providing debit and credit processing services in the fall of 2021.

“Our partnership with USECU has been mutually successful thus far, so we are pleased to expand our relationship to help serve their members,” said Scott Wagner, EVP, chief revenue officer at PSCU. “We look forward to leveraging our industry-leading expertise to help USECU deliver an exceptional member experience and take its card programs to new heights of success.”

### **About PSCU**

PSCU, the nation’s premier payments CUSO, supports the success of 1,500 credit unions representing more than 5.4 billion transactions annually. Committed to service excellence and focused on innovation, PSCU’s payment processing, risk management, data and analytics, loyalty programs, digital banking, marketing, strategic consulting and mobile platforms help deliver possibilities and seamless member experiences. Comprehensive, 24/7/365 member support is provided by contact centers located throughout the United States. The origin of PSCU’s model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 40 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to securely grow and meet evolving consumer demands. For more information, visit [pscuc.com](https://pscuc.com).

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