

Dear Gianna:

Congratulations! Welcome to Trailhead Credit Union.

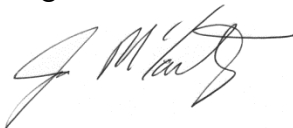
We are proud that you have decided to join our team and look forward to seeing you flourish here for many years to come.

Trailhead Credit Union has provided excellent service to our valued members for over 80 years. While we are “small enough to know better,” we continuously strive to do-more for our members, internally and externally. We embrace individuality and seek to improve our members’ experiences and lives, every day. Our business is about people and relationships. But above all, it's about delivering the most intelligent and insightful solutions to our members. You are now an integral part of our mission.

Many of our professionals have spent their entire careers growing alongside the credit union. We invite the best and brightest professionals to join our team, because we know they'll embrace Trailhead culture and develop into the best professionals. We treat everyone with dignity and uphold the highest ethical standards. As we always aspire to excel in everything we do, it is my sincere desire for you to feel welcome, appreciated, and valued. You will be given the necessary tools and opportunity to successfully perform, as our new Member Service Teller.

Our team has created the following Orientation Guide for your comprehensive review, to further introduce you to our Credit Union’s service promises, culture and other helpful resources. Enjoy, and welcome aboard.

Regards,

A handwritten signature in black ink, appearing to read "Jim McCarthy". The signature is fluid and cursive, with a large initial "J" and "M".

Jim McCarthy
President, CEO