



Winning with Member Experience: Are you leaving your members out in the cold?

Caroline Platkiewicz, Senior Insights Manager
DJ Haskins, VP Marketing

Can You Hear Me?

- We are audio broadcasting so please plug in your headphones or computer speakers to listen in.
- If your audio is choppy or slow, you may wish to dial into the teleconference:
 - Telephone:
 - US:+1 312 626 6799 or +1 646 558 8656 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 9128 or +1 253 215 8782
 - Webinar ID: 852 3958 2392
 - Passcode: 437320308

We Encourage Questions

Use the

Questions Box

located on the bottom of your screen to type your comments or questions.

Tell Us What You Think!



Please take our post-event survey. We value your feedback!



Winning with Member Experience: Are you leaving your members out in the cold?

Caroline Platkiewicz, Senior Insights Manager
DJ Haskins, VP Marketing