

WELCOME TO

What the New ACET Means for Your Next IT Exam

Leticia Saiid, Security+
Chief of Staff
Tandem, LLC

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- **Passcode:** 4298845

Slide Link

Today's slides can be found online at:

<http://bit.ly/2022-01-20-acet>

We Encourage Questions

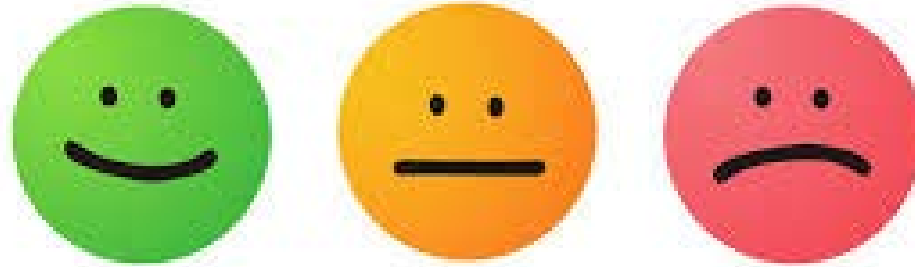
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Questions Box

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Audit Management



Business Continuity Plan



Compliance Management



Cybersecurity



Identity Theft Prevention



Incident Management



Internet Banking Security



Phishing



Policies



Risk Assessment



Social Media Management



Vendor Management



Tandem™

A CoNetrix company



P R E S E N T E R

Leticia Saiid, Security+
Chief of Staff



A man with brown hair, wearing a green short-sleeved shirt and shorts, is lying on his stomach in a river. He is smiling and gesturing with his hands. A large crocodile is lying on the sandy bank in the foreground, its head and front legs visible. The crocodile's mouth is open, showing its teeth. The water is murky and brown. The background shows more of the river and some distant trees.

ME

ACET

Agenda

1. History, Definitions, Roles
2. Exam Expectations
3. ACET Application Options
4. Q & A



History Definitions Roles

Pop Quiz

What does the “E” stand for in ACET?

A

Examination

B

Expectations

C

Estimation

D

Evaluation

“The NCUA has transitioned its priority from performing **Automated Cybersecurity Examination Tool (ACET)** cybersecurity maturity assessments, to evaluating critical security controls. The NCUA is also piloting an Information Technology Risk Examination solution for Credit Unions (InTREx-CU).”

UPDATED 2020 SUPERVISORY PRIORITIES (JULY)

The agency has reprioritized away from performing facilitated **Automated Cybersecurity Evaluation Toolbox (ACET)** cybersecurity maturity assessments, to piloting the Information Technology Risk Examination for Credit Unions (InTREx-CU). [...] The InTREx-CU will continue to be deployed in 2021 [...] ACET will become a self-assessment resource for [CUs], supported by the NCUA.

2021 SUPERVISORY PRIORITIES (JANUARY)

Pop Quiz

What does the “E” stand for in ACET?

A

Examination

B

Expectations

C

Estimation

D

Evaluation

I will be clear by labeling

ACE_{Ext}T

Automated
Cybersecurity
Examination
Tool

ACE_{Ev}T

Automated
Cybersecurity
Evaluation
Toolbox

EXAM PROCEDURES

2015

Part 748

CYBER SELF ASSESSMENT

2015

CAT

T
O
D
A
Y

EXAM PLATFORM

AIRES

2015

“Credit unions, like all financial institutions, remain vulnerable to internal and external cybersecurity threats. Last year's interagency cybersecurity assessment conducted through the [FFIEC] found that many credit unions and banks are not taking basic cybersecurity actions.”



[Home](#) > [Regulation and Supervision](#) > [Regulatory Reporting](#)

Regulatory Reporting

[CUOnline](#)

[Corporate Credit Union
Online](#)

[AIRES Exam Software
Information](#)

[CUSO Registry](#)

[Collection of Examination
& Supervision Information](#)

AIRES Exam Software Information

The NCUA Examiners use our Automated Integrated Regulatory Examination System (AIRES) to complete examinations. AIRES is a combination of Visual Basic and Microsoft Excel, Access and Word Programs.

[AIRES Exam Questionnaires](#)

AIRES IT Exam Questionnaires - Several optional questionnaires are available to examiners reviewing a credit union's information technology. The questionnaires focus on Information Technology, Audit, and Member Services.

The AIRES file layout specifications are found in [Letter to Credit Unions 03-CU-05](#).

[Frequently Asked Questions for Share and Loan Record Layout](#)

If you have any questions, please send an e-mail to the Office of Examination and Insurance (eimail@ncua.gov).

Last modified on 05/11/21

7535-01-U

NATIONAL CREDIT UNION ADMINISTRATION

12 CFR Part 748

Guidelines for Safeguarding Member Information.

AGENCY: National Credit Union Administration (NCUA).

ACTION: Final Rule.

SUMMARY: The NCUA Board is modifying its security program requirements to include security of member information. Further, the NCUA Board is issuing "Guidelines for Safeguarding Member Information" to implement certain provisions of the Gramm-Leach-Bliley Act (the GLB Act or Act).

The GLB Act requires the NCUA Board to establish appropriate standards for federally-insured credit unions relating to administrative, technical, and physical safeguards for member records and information. These safeguards are intended to: insure the security and confidentiality of member records and information; protect against any anticipated threats or hazards to the security or integrity of such records; and protect against unauthorized access to or use of such records or information that could result in substantial harm or inconvenience to any member.

DATES: This rule is effective July 1, 2001.

ADDRESSES: National Credit Union Administration, 1775 Duke Street, Alexandria, Virginia 22314-3428.

FOR FURTHER INFORMATION CONTACT: Matthew Biliouris, Information Systems Officer, Office of Examination and Insurance, at the above address or telephone (703) 518-6360.

SUPPLEMENTARY INFORMATION:

The contents of this preamble are listed in the following outline:

- I. Background
- II. Overview of Comments Received
- III. Section-by-Section Analysis
- IV. Regulatory Procedures
 - A. Paperwork Reduction Act
 - B. Regulatory Flexibility Act
 - C. Executive Order 13132
 - D. Treasury and General Government Appropriations Act, 1999
 - E. Small Business Regulatory Enforcement Fairness Act
- V. Agency Regulatory Goal

12 CFR PART 748

Guidelines for Safeguarding Member Information

Read the Guidance at

https://www.ffiec.gov/exam/infobase/documents/02-ncu-12_cfr_748_app_a_safeguard_info-010100.pdf

Instructions

Note: Gray cells are populated when the completed box is checked on the associated questionnaire.

The National Credit Union Administration is committed to providing access to all individuals — with or without disabilities, if you have difficulty accessing information in this document, please contact us at (703) 518-6372.

Required - All FCU and FISCO Exams**Additional**

Use?

Additional

Use?

Required - SCUEP Exams (FCU & FISCO)

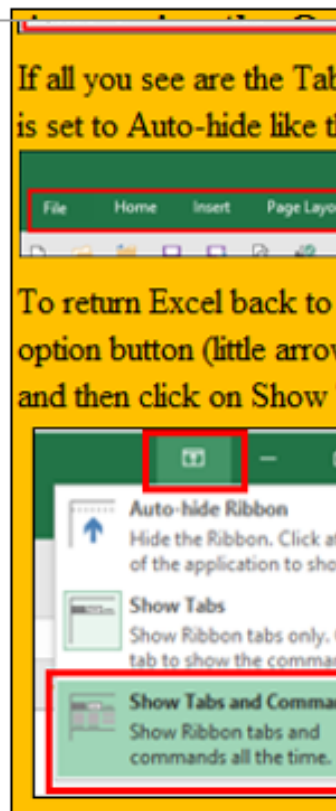
Use?

[Financial Triggers](#)[IC - Cash](#)[Red Flag Questionnaire](#)[Data-Network Controls](#)[IC - Wire Transfers](#)[ID Theft Red Flag Procedures](#)[Inv - Accounting Con](#)[Inv - Cash Forward](#)[Inv - CDs](#)[Inv - Controls](#)[Inv - Counter-Party Risk](#)[Inv - Derivatives](#)[Inv - Fed Funds](#)[Inv - IRPS 98-2](#)[Inv - Mutual Funds](#)[Inv - Repurchase](#)[Inv - Reverse Repo](#)[Inv - Safekeeping, B-D, Inv Adv](#)[Inv - SBA](#)[Inv - Securities Lending](#)[IT - 748A Items Needed](#)[IT - Website & E-banking](#)[Liquidity](#)[Ln - Agricultural - IC](#)[Ln - ARM - IC](#)[Ln - Business Loans - IC](#)[Ln - Collections - IC](#)[Ln - Construction - IC](#)[Ln - Credit Cards - IC](#)[Ln - Reg B - ECOA](#)[Ln - Reg C - HMDA](#)[Ln - Reg M - Leasing](#)[Ln - Reg X - RESPA](#)[Ln - Reg Z - TILA](#)[Ln - Reg Z - TILA - RESPA](#)[Ln - SBA](#)[Ln - SCRA](#)[Ln - Sub-Prime Lending - IC](#)[Non-Maturity Shares](#)[NWRP](#)[OFAC](#)[Physical Security](#)[Privacy](#)[Remote Dep Capture Procedures](#)[SAFE Act](#)[Sh - Controls](#)[Sh - IC](#)[Sh - Reg CC - Funds Avail](#)[Sh - Reg D - Reserve](#)[Sh - Reg E - EFT](#)[Sh - Share Drafts - IC](#)[Sh - TISA - Truth in Savings](#)[Third Party Relationships](#)[UIGEA Procedures](#)**Required - RFE FCU Exams < \$250 Million**

Use?

[IT - 748A Information Security](#)**Required - Exams - RFE FISCO < \$250 Million &****RFE FCU & FISCO > \$250 Million &****ONES FCU & FISCO &****previously received an ACET Review**[IT-Expanded 748 Compliance](#)**Required - RFE FCU & FISCO Exams > \$250 Million****and have not previously received an ACET Review****ACET****Required - SCUEP FCU Exams &****Baseline - Non SCUEP FCU Exams**

Use?



| | A | B | C | D |
|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-----------------|---|
| 2 | | | | |
| 3 | IT - 748A Items Needed | | | |
| 4 | Comment to the Credit Union: This is a list of items needed for the IT review. Applicable items requested for this review are indicated with a "Yes". All items should be available at the start of the examination. Please number the items to correspond with the numbering system below, provide electronic versions of documents or reports, and include the lead contact person and phone number in the comment box. If an item is unavailable, please state why in the comment box. | | | |
| 5 | Description | Yes/No | Comments | |
| 6 | 1 Provide evidence of board involvement with the Information Security Program (ISP), for example: (1) approval of ISP; (2) Management Reports submitted to the board in the past year; and (3) technology committee minutes. (R&R 748 Appendix A III A) | | | |
| 7 | 2 Provide copies of the last 2 reports presented to the Board of Directors on the <u>overall status</u> of your information security program. (R&R 748 Appendix A III F) | | | |
| 8 | 3 Provide a current copy of your Risk Assessment and changes to this assessment within the last year. (R&R 748 Appendix A III B) | | | |
| 9 | 4 Provide copies of IT audits and assessments conducted since the last examination as evidence of testing of key controls, systems, and operating procedures. (R&R 748 Appendix A III C) | | | |
| 10 | 5 Provide a copy of your Information Security Program (R&R 748 Appendix A III C 1) and all applicable/related procedures not specifically requested below. | | | |
| 11 | 5a Provide, as applicable, policies, procedures, or operating standards/guidelines that indicate how access controls are designed to be an effective control mechanism. (R&R 748 Appendix A III C 1. a) | | | |
| | 5b Provide, as applicable, policies, procedures, or | | | |
| <div> ... Inv - SBA Inv - Securities Lending IT - 748A Items Needed IT - Website & E-banking </div> | | | | |

| | A | B | D | F |
|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------|---|
| 2 | | | | |
| 3 | IT - 748A Information Security | | | |
| 4 | INTRODUCTION AND PURPOSE | | | |
| 5 | REGULATORY REFERENCES | | | |
| 6 | Part 748 Appendix A - Information Security. | Yes/No/NA | Comment | |
| 7 | 1 Does the credit union have documented policies and procedures to address the implementation and ongoing management of the information security program? | | | |
| 8 | 1a Is the board of directors, or an appropriate board committee, involved in developing and implementing the Member Information Security Program ? (III. A) | | | |
| 9 | 2 Does management report to the board of directors, at least annually, on the <u>overall</u> status of the information security program and compliance with Part 748, Appendix A and B guidelines? (III. F) | | | |
| 10 | 3 Does the credit union have a documented risk assessment process that is updated annually? (III. B) | | | |
| 11 | 4 Are key controls, systems, and operating procedures for the information security program regularly tested? (III. C. 3) | | | |
| 12 | 5 Does the information security program address each of the following: (III. C. 1) | | | |
| 13 | 5a Electronic access controls on member information systems. (III. C. 1.a) | | | |
| 14 | 5b Physical access controls to facilities and equipment where data files and archives of member information are maintained. (III. C. 1.b) | | | |
| 15 | 5c Encryption of electronic member information either in transit or storage where unauthorized individuals may gain access. (III. C. 1.c) | | | |
| 16 | 5d Change control and update procedures designed to ensure system and/or software modifications are consistent with the credit union's information security program. (III. C. 1.d) | | | |
| | 5e Dual control procedures, segregation of duties, and | | | |
| <div> ... IC - Cash Red Flag Questionnaire Data-Network Controls CECL Preparedness Target </div> | | | | |

rises, an institution's maturity levels should increase. An institution's inherent risk profile and maturity levels will change over time as threats, vulnerabilities, and operational environments change. Thus, management should consider reevaluating its inherent risk profile and cybersecurity maturity periodically and when planned changes can affect its inherent risk profile (e.g., launching new products or services, new connections).

Table 3: Risk/Maturity Relationship

| | | Inherent Risk Levels | | | | |
|----------------------------------------------|--------------|----------------------|---------|----------|-------------|------|
| | | Least | Minimal | Moderate | Significant | Most |
| Cybersecurity Maturity Level for Each Domain | Innovative | | | | | |
| | Advanced | | | | | |
| | Intermediate | | | | | |
| | Evolving | | | | | |
| | Baseline | | | | | |

If management determines that the institution's maturity levels are not appropriate in relation to the inherent risk profile, management should consider reducing inherent risk or developing a strategy to improve the maturity levels. This process includes

- determining target maturity levels.
- conducting a gap analysis.
- prioritizing and planning actions.
- implementing changes.
- reevaluating over time.
- communicating the results.

Management can set target maturity levels for each domain or across domains based on the institution's business objectives and risk appetite. Management can conduct a gap analysis between the current and target maturity levels and initiate improvements based on the gaps. Each declarative statement can represent a range of strategies and processes that have enterprise-wide impact. For example, declarative statements not yet attained provide insights for policies, processes, procedures, and controls that may improve risk management in relation to a specific risk or the institution's overall cybersecurity preparedness.

Using the maturity levels in each domain, management can identify potential actions that would increase the institution's overall cybersecurity preparedness. Management can review declarative statements at maturity levels beyond what the institution has achieved to determine the actions needed to reach the next level and implement changes to address gaps. Management's periodic

FFIEC

Cybersecurity Assessment Tool

A Self Assessment

Download a Copy at

<https://www.ffiec.gov/cyberassessmenttool.htm>

AIRES EXAM SPREADSHEET

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

IT - 748A InfoSec

EXAM TOPIC F

DRL



2001 – 2017

CAT



2015-2017

2016

“In June 2015, NCUA released a Cybersecurity Assessment Tool [CAT] jointly with the other member agencies of the [FFIEC]. The tool provides a structured methodology for credit unions to manage information security [...] Credit unions can use this tool to enhance their cybersecurity preparedness. NCUA encourages all credit unions to use the FFIEC tool to manage cybersecurity risks. NCUA also plans to begin incorporating the [CAT] into our examination process in the second half of 2016.”

2017

“We encourage credit unions to use [CAT] to bolster their security and risk management processes. This tool was issued jointly with the other member agencies of the [FFIEC]. NCUA plans to increase our emphasis on cybersecurity by enhancing the examination focus with a structured assessment process. We anticipate completing this process by late 2017, and will keep credit union system stakeholders informed as changes occur.”

2018

“In 2018, the NCUA will begin implementing the Automated Cybersecurity Examination Tool (ACET) to improve and standardize supervision related to cybersecurity. The ACET provides the NCUA with a repeatable, measurable and transparent process for assessing the level of cyber preparedness across federally insured institutions. [] It also aligns with the [CAT] developed by the FFIEC for voluntary use by banks and [CUs]. Therefore, we encourage [CUs] to continue to self-assess their cybersecurity and risk management practices using the [CAT] if they do not have an alternative method of assessment.

The NCUA will begin using the ACET in examinations of [CUs] with over \$1 billion in assets. This will allow the NCUA to create a baseline for the cybersecurity maturity level of the largest and most complex institutions, while we continue to test and refine the ACET through 2018 to ensure it scales properly for smaller, less complex institutions.”

EXAM PROCEDURES

2017

Part 748

2018

ACEXT

CYBER SELF ASSESSMENT

2015

CAT

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EXAM PLATFORM

AIRES

Separate
Spreadsheet

NCUA

| | A | B | C | D | E | F | G |
|----|--------------------|--------------------------------------|-------------------|--------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| | Stmt. # | Domain | Assessment Factor | Component | Maturity Level | CAT Declarative Statement | Yes/Yes(C)/No |
| 1 | 1 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Baseline | Designated members of management are held accountable by the board or an appropriate board committee for implementing and managing the information security and business continuity programs. | Yes |
| 2 | 2 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Baseline | Information security risks are discussed in management meetings when prompted by highly visible cyber events or regulatory alerts. | Yes |
| 3 | 3 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Baseline | Management provides a written report on the overall status of the information security and business continuity programs to the board or an appropriate board committee at least annually. | Yes |
| 4 | 4 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Baseline | The budgeting process includes information security related expenses and tools. | Yes |
| 5 | 5 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Baseline | Management considers the risks posed by other critical infrastructures (e.g., telecommunications, energy) to the institution. | Yes |
| 6 | 6 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Evolving | At least annually, the board or an appropriate board committee reviews and approves the institution's cybersecurity program. | Yes |
| 7 | 7 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Evolving | Management is responsible for ensuring compliance with legal and regulatory requirements related to cybersecurity. | Yes |
| 8 | 8 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Evolving | Cybersecurity tools and staff are requested through the budget process. | Yes |
| 9 | 9 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Evolving | There is a process to formally discuss and estimate potential expenses associated with cybersecurity incidents as part of the budgeting process. | No |
| 10 | 10 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Intermediate | The board or an appropriate board committee has cybersecurity expertise or engages experts to assist with oversight responsibilities. | No |
| 11 | 11 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Intermediate | The standard board meeting package includes reports and metrics that go beyond events and incidents to address threat intelligence trends and the institution's security posture. | No |
| 12 | 12 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Intermediate | The institution has a cyber risk appetite statement approved by the board or an appropriate board committee. | No |
| 13 | 13 | 1: Cyber Risk Management & Oversight | 1: Governance | 1: Oversight | Intermediate | Cyber risks that exceed the risk appetite are escalated to management. | No |

Automated Cybersecurity Examination Tool (ACE_xT)

An examination tool combining CAT and a document request list

Download a Copy at
<https://go.tandem.app/ncua-acet/>

AIRES EXAM SPREADSHEET

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

ACExT

EXAM TOPIC F

DRL



CAT

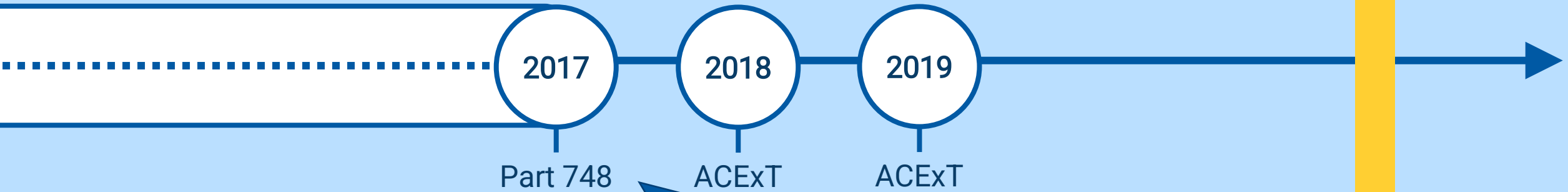


2018

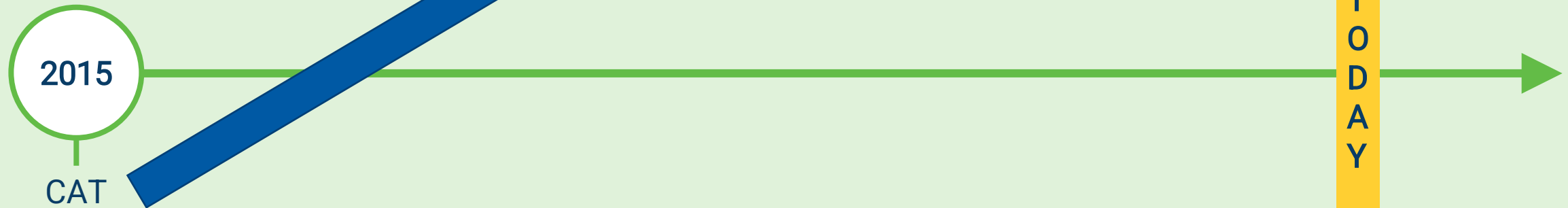
2019

“Examiners will continue conducting information security maturity assessments with the Automated Cybersecurity Examination Toolbox (ACET). Examiners will use the ACET to assess credit unions with over \$250 million in assets that have not previously received an assessment.”

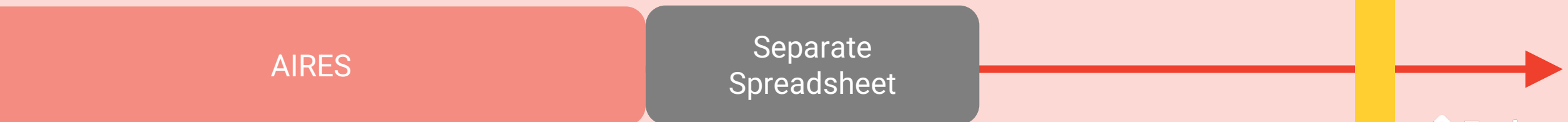
EXAM PROCEDURES



CYBER SELF ASSESSMENT



EXAM PLATFORM



2020

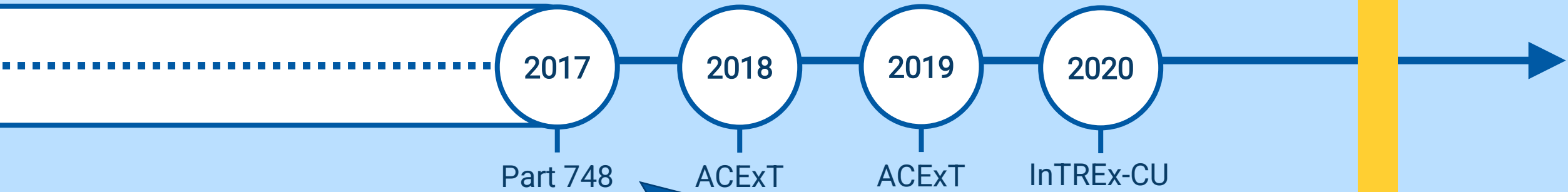
“In 2018, the NCUA began using the Automated Cybersecurity Examination Tool [ACET] to assess credit unions' cybersecurity maturity. The NCUA collaborated with the [DHS & INL] to create an updated client/server version of the ACET that is being fully deployed in 2020. Credit unions will be able to complete self-assessments through access to the new ACET on NCUA's website in early 2020. Starting in 2022, the agency will refresh the maturity assessments [...] resulting in a refresh cycle of once every four years. In addition to the ACET, the NCUA will be piloting new procedures in 2020 to evaluate critical security controls during examinations between maturity assessments.”

2020

UPDATED
JULY

“The NCUA has transitioned its priority from performing Automated Cybersecurity Examination Tool (ACEXT) cybersecurity maturity assessments, to evaluating critical security controls. The NCUA is also piloting an Information Technology Risk Examination solution for Credit Unions (InTREx-CU). InTREx-CU harmonizes the IT and Cybersecurity examination procedures shared by [other] regulators to ensure consistent approaches are applied to community financial institutions. The InTREx-CU will be deployed to identify gaps in security safeguards, allowing examiners and credit unions to identify and remediate potential high-risk areas through the identification of critical information security program deficiencies as represented by an array of critical security controls and practices.”

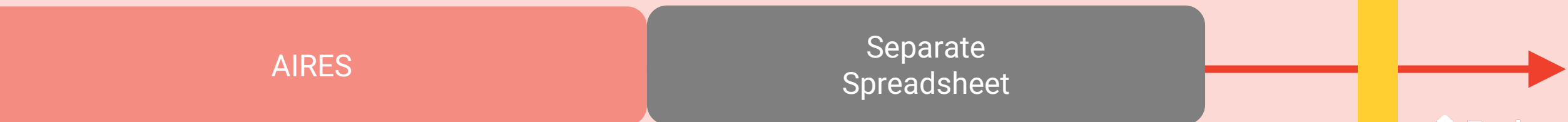
EXAM PROCEDURES



CYBER SELF ASSESSMENT



EXAM PLATFORM



| | A | B |
|----|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | # | Document Request |
| 1 | | |
| 2 | IT 01 | Provide the IT Audit risk assessment, and any other related supporting documentation. |
| 3 | IT 02 | Provide the audit schedule and documentation demonstrating the board or committee approve the audit schedule. |
| 4 | IT 03 | Provide all IT Audit reports and/or results from independent IT control testing conducted in the last 12 months |
| 5 | IT 04 | Provide reports and meeting minutes presented to the board or committee demonstrating the types of reports and information presented by Audit. Additionally, an org chart depicting the full reporting structure of all audit staff. |
| 6 | IT 05 | Provide documentation/reports supporting the process used by Audit/Supervisory Committee to manage and monitor IT Audit findings. |
| 7 | IT 06 | Provide the formal Information Security Program/Policy and all other supporting Policies/Procedures/Practices; such as; policies/procedures addressing acceptable use, business continuity, access controls, electronic funds transfer, remote access, bring your own device (BYOD), |
| 8 | IT 07 | Provide the most current Annual Report to the Board regarding the overall status of the Information Security Program |
| 9 | IT 08 | Provide Organizational Chart depicting all IT Security and IT Operations staff and positions. |
| 10 | IT 09 | Provide documentation demonstrating how management resolves and monitors corrective actions noted within IT examination reports, audits, service provider/vendor reviews, and internal reviews (e.g., disaster recovery, incident response, penetration testing, cybersecurity tests). |
| 11 | IT 10 | Provide the results and documentation supporting the information security risk assessment. |
| 12 | IT 11 | Provide results from all security awareness training activities provided to staff and customers/members in the last 12 months. |

InTReX - CU

Information Technology Risk Examination for Credit Unions

Read more at

<https://tandem.app/blog/how-intrex-cu-will-affect-your-2022-ncua-exam>

AIRES EXAM SPREADSHEET

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

InTREX CU

EXAM TOPIC F

DRL

PILOT

ACEvT

CAT



2020

AIRES EXAM SPREADSHEET

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

InTREx-CU

IT - 748A

EXAM TOPIC F

DRL

DRL

PILOT

OR --

ACEvT

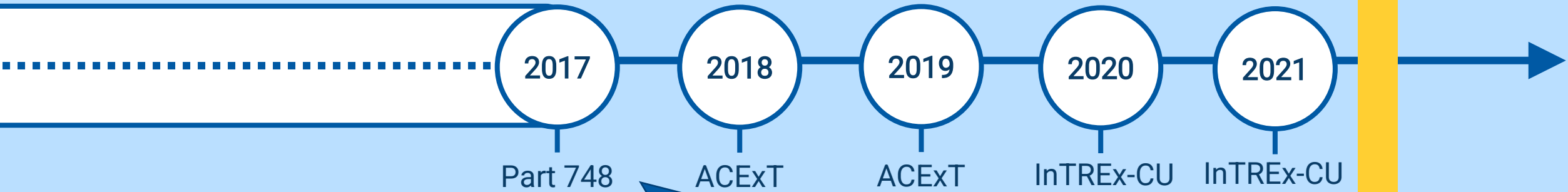
CAT

2020

2021

“As cited in the NCUA's updated supervisory priorities for 2020, the agency has reprioritized away from performing facilitated Automated Cybersecurity Evaluation Toolbox (ACET) cybersecurity maturity assessments, to piloting the Information Technology Risk Examination for Credit Unions (InTREx-CU). InTREx-CU harmonizes the IT and cybersecurity examination procedures shared by [other] regulators. This establishes a consistent approach across all community-based financial institutions. The InTREx-CU will continue to be deployed in 2021, allowing examiners and credit unions to identify and remediate potential high-risk areas by identifying critical information security program deficiencies. ACEvT will become a self-assessment resource for credit unions, supported by the NCUA.”

EXAM PROCEDURES



CYBER SELF ASSESSMENT



EXAM PLATFORM

AIRES

Separate
Spreadsheet

MERIT

21-CU-08

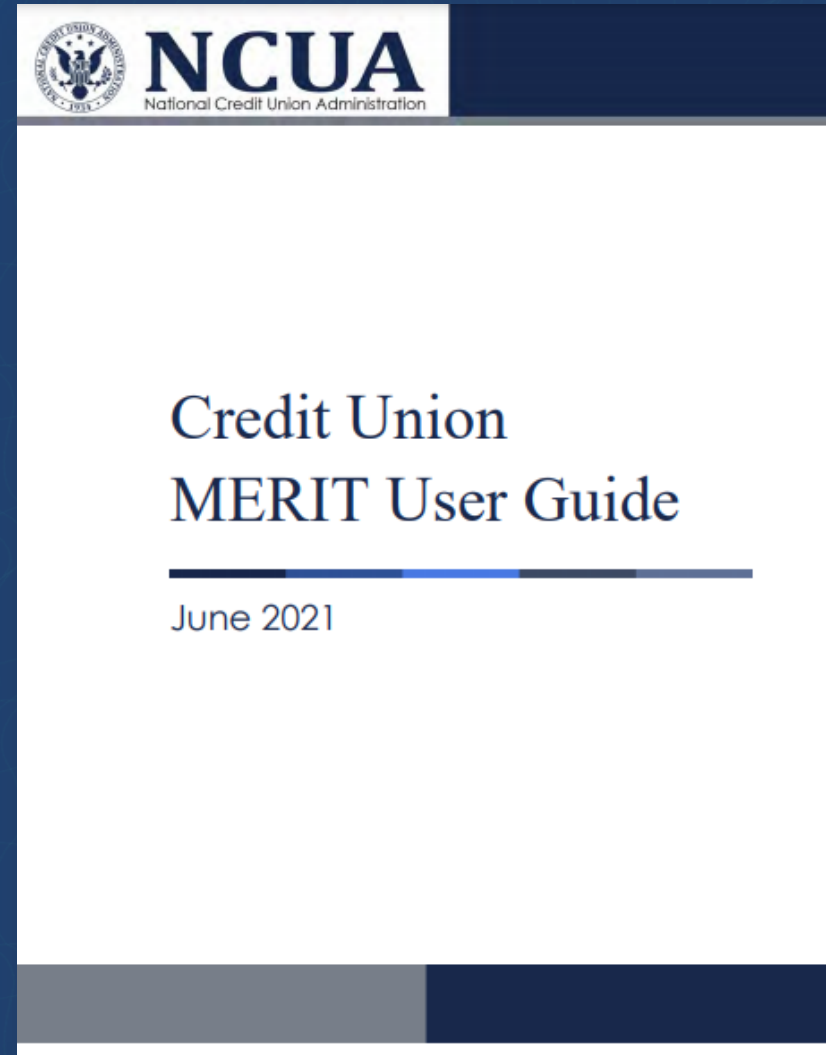
This letter provides important updates regarding the NCUA's recent technology modernization efforts and outlines the implementation of key software tools.

In August, the NCUA will begin transitioning to several new modernized applications, which are listed below. [...] Modern Examination & Risk Identification Tool (MERIT).



LEARN MORE

<https://www.ncua.gov/regulation-supervision/examination-modernization-initiatives/enterprise-solution-modernization-program/modern-examination-risk-identification-tool>



RESPOND TO SURVEYS

The Respond to Surveys page includes information on open and closed surveys. For open surveys, users can view a list of survey requests, open and responses from the "Reports" menu

Respond to Survey

| Survey | Type | Requested By | Request Date |
|----------------------------------------------------|--------|--------------|--------------|
| RFE - Credit Risk - Indirect Loans - 08/24/2020 | Survey | | 08/24/2020 |

Reports

Completed Surveys Report

My Prior Responses

[View Previous Surveys & Attachments](#)

1. Credit Risk - Indirect 1 - Monitoring/reporting occurring since the last examination.

Did you attach any files that contain PII? *

☐ ☐ ☐

i If these documents are only available onsite due to sensitivity of information, please indicate availability in the comment box and select "NA."

File sizes are limited to 100mb per file and 1G per survey. If the document file name contains special characters like () \ : * ? " < > or more than one period, the file will not upload.

ADD ATTACHMENTS

[ADD COMMENTS](#)

**Add Comments
(Optional)**

Next Section: [Credit Risk - Indirect 2 - Dealer and/or third party contracts and due diligence.](#)

1. Credit Risk - Indirect 1 - Monitoring/reporting occurring since the last examination. (0/1)

2. Credit Risk - Indirect 2 - Dealer and/or third party contracts and due diligence. (0/1)

Collaborate:

Add other users to work on this survey

Add People

2

Add Collaborators

MERIT EXAM WEB APPLICATION

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

InTREx-CU

IT - 748A

EXAM TOPIC F

DRL

DRL

PILOT

OR --

ACEvT

CAT



2021



Cybersecurity Resources

[NCUA's Information Security
Examination and Cybersecurity
Assessment Program](#)

[ACET and Other Assessment
Tools](#)

[Supply Chain Risk Management
\(SCRM\)](#)

[Catastrophic and Incident
Reporting](#)

[NCUA's Regulations and
Guidance](#)

[References & Resources](#)

ACET and Other Assessment Tools



ACET
AUTOMATED CYBERSECURITY EVALUATION TOOLBOX

The NCUA's ACET (Automated Cybersecurity Evaluation Toolbox) application provides credit unions the capability to conduct a maturity assessment aligned with the Federal Financial Information Council's (FFIEC) Cybersecurity Assessment Tool. Using the assessment within the toolbox allows institutions of all sizes to easily determine and measure their own cybersecurity preparedness over time.

The ACET self-assessment is completely voluntary and does not introduce any new requirements or expectations on credit unions. It is simply a tool that allows credit unions to identify and determine their levels of cybersecurity preparedness.

Using the Toolbox to conduct assessments on a regular basis may help institutions to:

- ▼ **Is there a cost to downloading, installing, and using the ACET Toolbox application?**
- ▼ **Are credit unions required to complete the ACET maturity assessment?**
- ▼ **Does the ACET maturity assessment replace the risk assessment process outlined in the Gramm-Leach-Bliley Act (GLBA) Guidelines?**
- ▼ **Is the ACET maturity assessment the IT examination?**
- ▼ **Are examiners able to assist credit unions in completing the ACET maturity assessment?**
- ▼ **What value does the ACET maturity assessment module provide to credit unions?**
- ▼ **How do I use the ACET maturity assessment within the Toolbox?**
- ▼ **Where is information collected from the ACET maturity assessment stored?**

ACET

localhost:46051/assessment/1/maturity-questions-acet

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Assessment Information

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Inherent Risk Profile Summary

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ACET Maturity Results

ACET Dashboard

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BaselineEvolvingIntermediateAdvancedInnovative

Cyber Risk Management & Oversight

Governance

OversightRequires Review

Stmnt 1

Baseline

Designated members of management are held accountable by the board or an appropriate board committee for implementing and managing the information security and business continuity programs.

YesNoNAYes(C)

Reviewed

Stmnt 2

Baseline

Information security risks are discussed in

YesNoNAYes(C)

STATEMENT FROM NCUA REPRESENTATIVE
DURING ACET WEBINAR ON 10/28/21

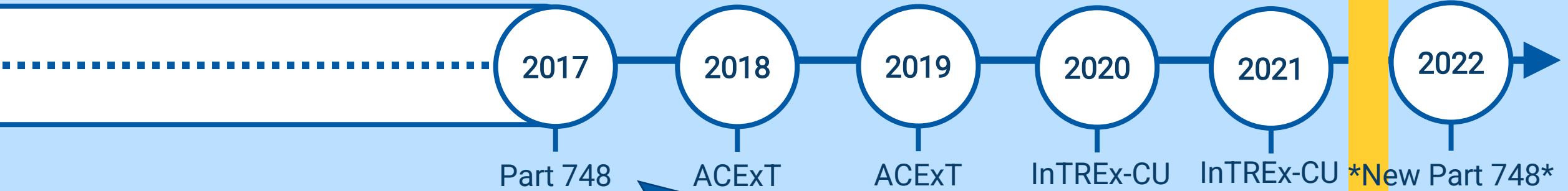
InTREx-CU will not be a permanent examination solution. Instead, results from InTREx-CU exams will be used to improve the existing examination program. The updated Part 748 exam program will be used starting in September 2022.

2022

“The NCUA **continues to develop** updated information security examination procedures that are tailored to institutions of varying size and complexity. These procedures will **continue to be piloted in 2022**, with the **goal of having them finalized in 2022.**”

In October 2021, the NCUA released the Automated Cybersecurity Evaluation Toolbox (ACET) application, which provides credit unions the capability to conduct a maturity assessment aligned with the [FFIEC] **Cybersecurity Assessment Tool**. Using the assessment within the ACET allows institutions of all sizes to determine and measure their cybersecurity preparedness. **The ACET is entirely voluntary and does not introduce any new requirements or expectations on credit unions.”**

EXAM PROCEDURES



CYBER SELF ASSESSMENT



EXAM PLATFORM

AIRES

Separate
Spreadsheet

MERIT

MERIT EXAM WEB APPLICATION

EXAM TOPIC A

EXAM TOPIC B

EXAM TOPIC C

EXAM TOPIC D

****NEW** PART 748**

EXAM TOPIC F

DRL

ACEvT

CAT



By end of 2022

What to Expect in Your 2022 Exam

EXAM PLATFORM

EXPECT to have your exam conducted using the **MERIT web application**.

Do not expect to have your exam conducted using the **AIRES spreadsheet**.

EXAM PROCEDURES

EXPECT to have your exam conducted using the traditional **Part 748** exam procedures until, probably, end of 2022 where there will be a **NEW Part 748** version.

Do not expect to have your exam conducted using **ACExT** or **InTREx-CU**.
Exception: if you are scheduled to be examined by a RISO, they may use InTREx-CU.

CYBER SELF ASSESSMENT

EXPECT to have the NCUA *recommend* you complete a **cybersecurity self-assessment** (with ACEvT or similar tool) to measure your cybersecurity maturity.

Do not expect to have the NCUA ask you for the **results** of any CAT assessment as part of your exam.

How Tandem Addresses These Expectations

FAQ

Will Tandem offer a Document Request list feature for the new IT 748 exam?

Maybe, if use of the MERIT application proves difficult and us building a tool will help our Credit Unions.

ACEvT Application Options



ACExT
Spreadsheet



Tandem
Cybersecurity
Product



ACEvT
Desktop
Application

| Feature Comparison | NCUA's ACExT Spreadsheet | NCUA's ACEvT Local App | Tandem's Cybersecurity Web App |
|---------------------------------------------|--------------------------------|------------------------------|--------------------------------------|
| Price | Free | Free | Free |
| Data management | Locally stored | Locally installed | SAAS |
| Data Backup | not provided | not provided | Provided |
| Includes All FFIEC CAT Questions | ✓ | ✓ | ✓ |
| Mirrors FFIEC CAT Answer Options | ✓ | | ✓ |
| Download results in the ACExT Format | ✓ | | ✓ |
| Guidance and NCUA Commentary | ✓ | ✓ | ✓ |
| A downloadable Report to the Board | | ✓ | ✓ |
| Gap Reporting | | ✓ | ✓ |
| Optional Peer Analysis | | | ✓ |
| Reports Branded for your Organization | | | ✓ |
| Built for Optimum Screen Usage | | | ✓ |
| Keyboard shortcut to answer questions | | | ✓ |
| Easy-to-Read Reports for Board of Directors | | | ✓ |

Tandem Cybersecurity Pro Features

- Custom User Responsibility and Notifications
- Filter Peer Data by Asset Size
- Download Peer Data
- File attachments
- Flag questions for follow up at a later time
- Revision/Approval Log
- Trend Reporting
- Copy to New
- And more



| Item | | Risk Levels | | | | | Response | Validation Approaches | |
|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| | Activities / Services / Products | 1 - Least | 2 - Minimal | 3 - Moderate | 4 - Significant | 5 - Most | | | |
| Technologies and Connection Types | | | | | | | | | |
| 1 | Total number of Internet service provider (ISP) connections (including branch connections) | No connections | Minimal complexity (1–20 connections) | Moderate complexity (21–100 connections) | Significant complexity (101–200 connections) | Substantial complexity (>200 connections) | 2 | Review the network topology diagrams to confirm the number of (ISP) connections with the appropriate staff (DRL 28). | We have 10 a |
| 2 | Unsecured external connections, number of connections not users (e.g., file transfer protocol (FTP), Telnet, rlogin) | None | Few instances of unsecured connections (1–5) | Several instances of unsecured connections (6–10) | Significant instances of unsecured connections (11–25) | Substantial instances of unsecured connections (>25) | 1 | Review the network topology diagram(s) for external connections (DRL 28). If external connections are not clearly denoted in the network diagram(s) discuss the existence of external connections with management in order to identify if there are any that are unsecured. | |
| 3 | Wireless network access | No wireless access | Separate access points for guest wireless and corporate wireless | Guest and corporate wireless network access are logically separated; limited number of users and access points (1–250 users; 1–25 access points) | Wireless corporate network access; significant number of users and access points (251–1,000 users; 26–100 access points) | Wireless corporate network access; all employees have access; substantial number of access points (>1,000 users; >100 access points) | 1 | Review the network diagrams for all existing wireless access points (DRL 28b). | |
| 4 | Personal devices allowed to connect to the corporate network | None | Only one device type available; available to <5% of employees (staff, executives, managers); e-mail access only | Multiple device types used; available to <10% of employees (staff, executives, managers) and board; e-mail access only | Multiple device types used; available to <25% of authorized employees (staff, executives, managers) and board; e-mail and some applications accessed | Any device type used; available to >25% of employees (staff, executives, managers) and board; all applications accessed | 1 | Review list of non-owned CU devices that access the network (DRL 22). | |
| 5 | Third parties, including number of organizations and number of individuals from vendors and subcontractors, with access to internal systems (e.g., virtual private network, modem, intranet, direct connection) | No third parties and no individuals from third parties with access to systems | Limited number of third parties (1–5) and limited number of individuals from third parties (<50) with access; low complexity in how they access systems | Moderate number of third parties (6–10) and moderate number of individuals from third parties (50–500) with access; some complexity in how they access systems | Significant number of third parties (11–25) and significant number of individuals from third parties (501–1,500) with access; high level of complexity in terms of how they access systems | Substantial number of third parties (>25) and substantial number of individuals from third parties (>1,500) with access; high complexity in how they access systems | 4 | Review the listing of third-party service providers and the number of their employees (DRL 27a). Discuss with management the complexity (security of the connection) with which third parties access credit union systems. | |
| 6 | Wholesale customers with dedicated connections | None | Few dedicated connections (between 1–5) | Several dedicated connections (between 6–10) | Significant number of dedicated connections (between 11–25) | Substantial number of dedicated connections (>25) | 4 | Review the network diagram(s) to determine if the institution identifies dedicated connections (DRL 28). Discuss with management the nature and business need for these connections. | |
| 7 | Internally hosted and developed or modified vendor applications supporting critical activities | No applications | Few applications (between 1–5) | Several applications (between 6–10) | Significant number of applications (between 11–25) | Substantial number of applications and complexity (>25) | 2 | Review the inventory of internally developed software, applications, or technologies (DRL 22). Discuss with management which are internally hosted, professionally developed | |

Ready Display Settings 100%

Sample ACeXT Spreadsheet

AutoSaveOff

July-2021-ACET-20220108 - Excel

Search (Alt+Q)

Leticia Saiid

FileHomeInsertPage LayoutFormulasDataReviewViewActivityHDDashboardHelp

ShareComments

A1

Return to Dashboard

| | A | B | C | D | E | F | G | H | I | |
|-----|---------------------------------------------|-----------------|----------------------------------------------|----------------------------|---------------------------------------|----------|----------|--------------|----------|-----|
| 1 | Return to Dashboard | | | | | | | | | |
| 2 | Domain | Domain Maturity | Assessment Factor | Assessment Factor Maturity | Component | Baseline | Evolving | Intermediate | Advanced | Int |
| 3 | 1: Cyber Risk Management & Oversight | Baseline | 1: Governance | Baseline | 1: Oversight | 100% | 75% | 100% | 83% | |
| 4 | | | | | 2: Strategy / Policies | 100% | 100% | 100% | 20% | |
| 5 | | | | | 3: IT Asset Management | 100% | 100% | 100% | 75% | |
| 6 | | | | | 1: Risk Management Program | 100% | 100% | 100% | 100% | |
| 7 | | | 2: Risk Management | Intermediate | 2: Risk Assessment | 100% | 100% | 100% | 100% | |
| 8 | | | | | 3: Audit | 100% | 100% | 100% | 0% | |
| 9 | | | | | 1: Staffing | 100% | 100% | 100% | 0% | |
| 10 | | | | | 1: Training | 100% | 100% | 100% | 0% | |
| 11 | 2: Threat Intelligence & Collaboration | Evolving | 4: Training & Culture | Intermediate | 2: Culture | 100% | 100% | 100% | 0% | |
| 12 | | | | | 1: Threat Intelligence | 100% | 100% | 67% | 67% | |
| 13 | | | | | 2: Monitoring & Analyzing | 100% | 100% | 100% | 20% | |
| 14 | | | 3: Information Sharing | Intermediate | 1: Information Sharing | 100% | 100% | 100% | 33% | |
| 15 | | | | | 1: Infrastructure Management | 100% | 100% | 83% | 100% | |
| 16 | | | | | 2: Access and Data Management | 100% | 100% | 100% | 50% | |
| 17 | 3: Cybersecurity Controls | Evolving | 1: Preventative Controls | Evolving | 3: Device / End-Point Security | 100% | 100% | 100% | 100% | |
| 18 | | | | | 4: Secure Coding | 100% | 100% | 75% | 0% | |
| 19 | | | | | 1: Threat and Vulnerability Detection | 100% | 100% | 50% | 0% | |
| 20 | | | 2: Detective Controls | Evolving | 2: Anomalous Activity Detection | 100% | 100% | 83% | 80% | |
| 21 | | | | | 3: Event Detection | 100% | 100% | 67% | 25% | |
| 22 | | | | | 1: Patch Management | 100% | 100% | 100% | 50% | |
| 23 | | | 3: Corrective Controls | Evolving | 2: Remediation | 100% | 100% | 83% | 0% | |
| 24 | | | | | 1: Connections | 100% | 100% | 75% | 100% | |
| 25 | | | | | 1: Due Diligence | 100% | 100% | 50% | 100% | |
| 26 | 4: External Dependency Management | Evolving | 2: Relationship Management | Evolving | 2: Contracts | 100% | 100% | 0% | 100% | |
| 27 | | | | | 3: Ongoing Monitoring | 100% | 100% | 50% | 100% | |
| 28 | | | | | 1: Planning | 100% | 100% | 100% | 100% | |
| 29 | 5: Cyber Incident Management and Resilience | Intermediate | 1: Incident Resilience Planning and Strategy | Innovative | 2: Testing | 100% | 100% | 100% | 100% | |
| 30 | | | | | 1: Detection | 100% | 100% | 100% | 100% | |
| 31 | | | 2: Detection, Response, and Mitigation | Intermediate | 2: Response and Mitigation | 100% | 100% | 100% | 33% | |
| 32 | | | | | 1: Escalation and Reporting | 100% | 100% | 100% | 100% | |
| 33 | | | | | | | | | | |
| 200 | | | | | | | | | | |
| 201 | | | | | | | | | | |
| 202 | | | | | | | | | | |
| 203 | | | | | | | | | | |
| 204 | | | | | | | | | | |
| 205 | | | | | | | | | | |

DashboardAdminDRLIRPMat. DetailDomain 1Domain 2Domain 3Domain 4I ...

Ready

Display Settings

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A1 : x ✓ fx Automated Cybersecurity Assessment Tool (ACET) Version 1.0

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|----|------------------------------------------------------------------------------------------------------------------------|---------------------------|---|---|---|---|------------------------------------------|-------------------|-----|---|---|---|---|---|---|---|---|---|
| 1 | Automated Cybersecurity Assessment Tool (ACET) Version 1.0 | | | | | | | | | | | | | | | | | |
| 2 | Exam Preparation | Credit Union Name: | | | | | | Tandem Financial | | | | | | | | | | |
| 3 | Administrative Tab (Admin) | | | | | | | Charter: | | | | | | | | | | |
| 4 | Document Request List (DRL) | | | | | | | Assets: | | | | | | | | | | |
| 5 | | | | | | | | Hours: | 0.0 | | | | | | | | | |
| 6 | | | | | | | | | | | | | | | | | | |
| 7 | Inherent Risk Profile (IRP) | | | | | | | | | | | | | | | | | |
| 8 | | Inherent Risk | | | | | Total Items | Risk Level | | | | | | | | | | |
| 9 | Category | 1 | 2 | 3 | 4 | 5 | | | | | | | | | | | | |
| 10 | Technologies and Connection Types | 7 | 3 | 1 | 3 | 0 | 14 | 2 - Minimal | | | | | | | | | | |
| 11 | Delivery Channels | 0 | 0 | 0 | 1 | 2 | 3 | 5 - Most | | | | | | | | | | |
| 12 | Online/Mobile Products and Technology Services | 2 | 2 | 5 | 2 | 3 | 14 | 3 - Moderate | | | | | | | | | | |
| 13 | Organizational Characteristics | 2 | 2 | 1 | 2 | 0 | 7 | 4 - Significant | | | | | | | | | | |
| 14 | External Threats | 1 | 0 | 0 | 0 | 0 | 1 | 1 - Least | | | | | | | | | | |
| 15 | Total | 12 | 7 | 7 | 8 | 5 | 39 | Complete | | | | | | | | | | |
| 16 | | | | | | | | | | | | | | | | | | |
| 17 | <i>Note: You must assign risk levels for each category based on the risk ratings tabulated from the IRP worksheet.</i> | | | | | | | | | | | | | | | | | |
| 18 | | | | | | | | | | | | | | | | | | |
| 19 | | | | | | | | | | | | | | | | | | |
| 20 | Cybersecurity Maturity | | | | | | | | | | | | | | | | | |
| 21 | | | | | | | | | | | | | | | | | | |
| 22 | Domain | Maturity Level | | | | | Click here to see detail | | | | | | | | | | | |
| 23 | Domain 1: Cyber Risk Management & Oversight | Baseline | | | | | | | | | | | | | | | | |
| 24 | Domain 2: Threat Intelligence & Collaboration | Evolving | | | | | | | | | | | | | | | | |
| 25 | Domain 3: Cybersecurity Controls | Evolving | | | | | | | | | | | | | | | | |
| 26 | Domain 4: External Dependency Management | Evolving | | | | | | | | | | | | | | | | |
| 27 | Domain 5: Cyber Incident Management and Resilience | Intermediate | | | | | | | | | | | | | | | | |
| 28 | | | | | | | | | | | | | | | | | | |
| 29 | <i>Note: The maturity levels are automatically calculated based on the responses in the Domain worksheets.</i> | | | | | | | | | | | | | | | | | |
| 30 | V1.0.032618 | | | | | | | | | | | | | | | | | |
| 31 | | | | | | | | | | | | | | | | | | |
| 32 | | | | | | | | | | | | | | | | | | |
| 33 | | | | | | | | | | | | | | | | | | |
| 34 | | | | | | | | | | | | | | | | | | |
| 35 | | | | | | | | | | | | | | | | | | |
| 36 | | | | | | | | | | | | | | | | | | |
| 37 | | | | | | | | | | | | | | | | | | |
| 38 | | | | | | | | | | | | | | | | | | |

ACET

localhost: /home/landing-page

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My Assessments

New Assessment Import Export All to Excel

| Assessment Name | Last Modified | Primary Assessor | Status | | |
|------------------------------------------------------------|---------------|------------------|--------------|--------|--------|
| ACET 55555 CoNetrix DBA Tandem Financial etc. 102821 | 06-Jan-2022 | | Needs Review | Remove | Export |
| ACET 00000 CoNetrix 120621 | 06-Dec-2021 | | | Remove | Export |

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localhost:46051/assessment/1/prepare/irp

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2. Unsecured external connections, number of connections not users (e.g., file transfer protocol (FTP), Telnet, rlogin)

Risk Levels

1

None

2

Few instances of unsecured connections (1–5)

3

Several instances of unsecured connections (6–10)

4

Significant instances of unsecured connections (11–25)

5

Substantial instances of unsecured connections (>25)

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This total should include all connections using unsecure connection protocols (e.g., Telnet and file transfer protocol (FTP)) with external parties. The primary focus is on Internet-accessible devices.

ACET

localhost:46051/assessment/1/prepare/irp-summary

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Inherent Risk Profile Summary

| Category | Inherent Risk | | | | |
|------------------------------------------------|---------------|----|----|---|---|
| | 1 | 2 | 3 | 4 | 5 |
| Technologies and Connection Types | 2 | 6 | 5 | 1 | 0 |
| Delivery Channels | 1 | 2 | 0 | 0 | 0 |
| Online/Mobile Products and Technology Services | 5 | 6 | 3 | 0 | 0 |
| Organizational Characteristics | 0 | 5 | 2 | 0 | 0 |
| External Threats | 0 | 1 | 0 | 0 | 0 |
| Totals | 8 | 20 | 10 | 1 | 0 |

Overall Risk Level is **2 - Minimal**

Override Risk Level

Override Reason

1 - Least

Please provide an explanation for why the total inherent risk profile is being overridden.

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localhost:46051/assessment/1/maturity-questions-acet

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BaselineEvolvingIntermediateAdvancedInnovative

Cyber Risk Management & Oversight

Governance

OversightRequires Review

Stmnt 1

Baseline

Designated members of management are held accountable by the board or an appropriate board committee for implementing and managing the information security and business continuity programs.

YesNoNAYes(C)

Reviewed

Stmnt 2

Baseline

Information security risks are discussed in

YesNoNAYes(C)

ACET

localhost:46051/assessment/1/results/acet-maturity

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Collapse All

IRP: Least

Target Maturity Range: Baseline - Evolving

Domain

Cyber Risk Management & Oversight

Actual Level: Ad Hoc

Assessment Factor

Governance

Ad Hoc

Components

Oversight

80% Baseline

25% Evolving

12% Intermediate

0% Advanced

0% Innov

Total %: 80

Total %: 25

Total %: 12

Total %: 0

Total

ACET

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Prepare Assessment Results

Override Reason:

Cybersecurity Maturity

| Domain | Maturity Level |
|----------------------------------------------------|----------------|
| Domain 1: Cyber Risk Management & Oversight | Ad Hoc |
| Domain 2: Threat Intelligence & Collaboration | Baseline |
| Domain 3: Cybersecurity Controls | Ad Hoc |
| Domain 4: External Dependency Management | Baseline |
| Domain 5: Cyber Incident Management and Resilience | Baseline |

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- ACET Executive Summary
- ACET Gap Report
- ACET Comments and Marked for Review
- ACET Answered Statements
- ACET Compensating Controls


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Answered Statements Report - A

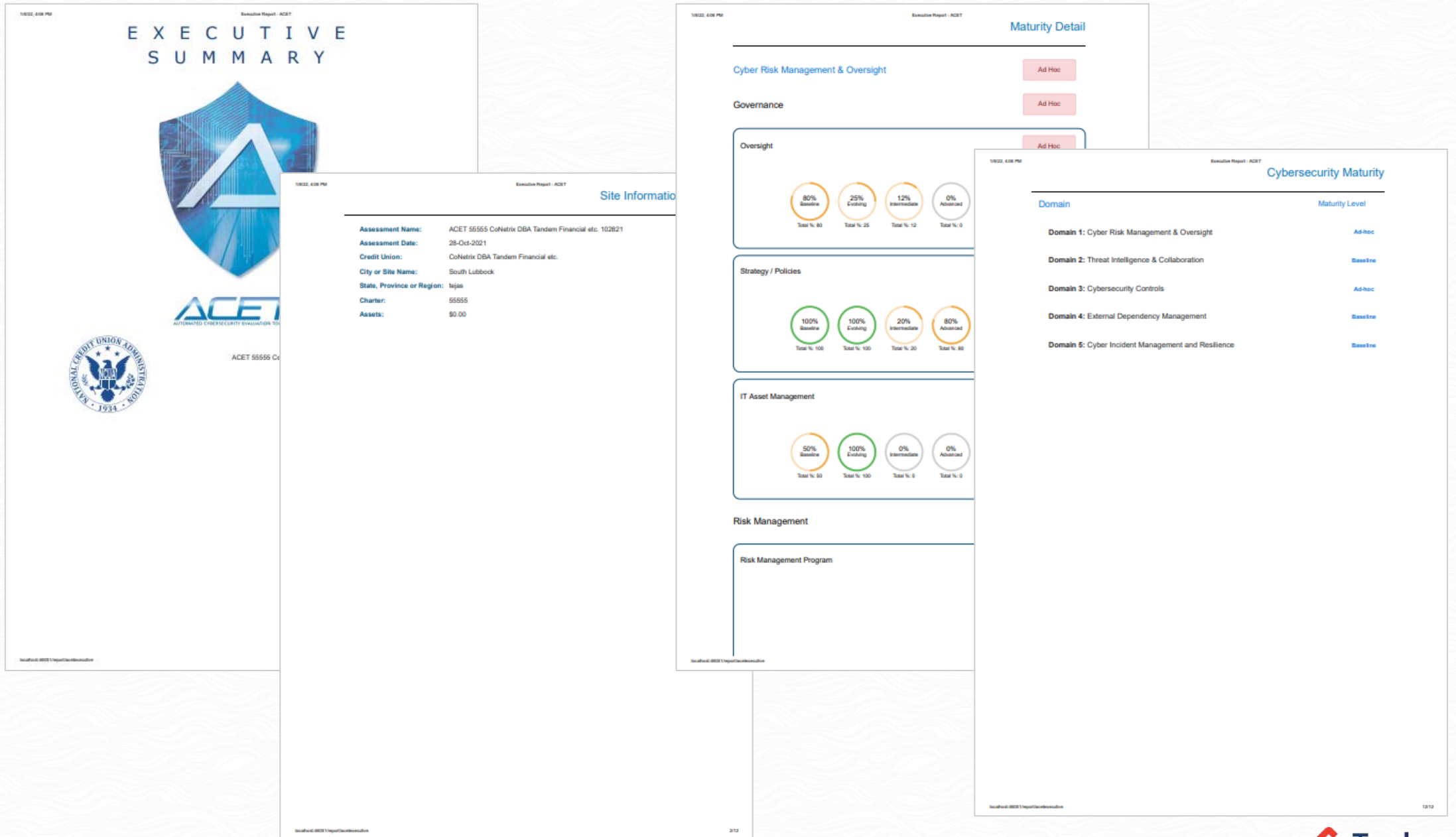
localhost:46051/report/acetansweredquestions

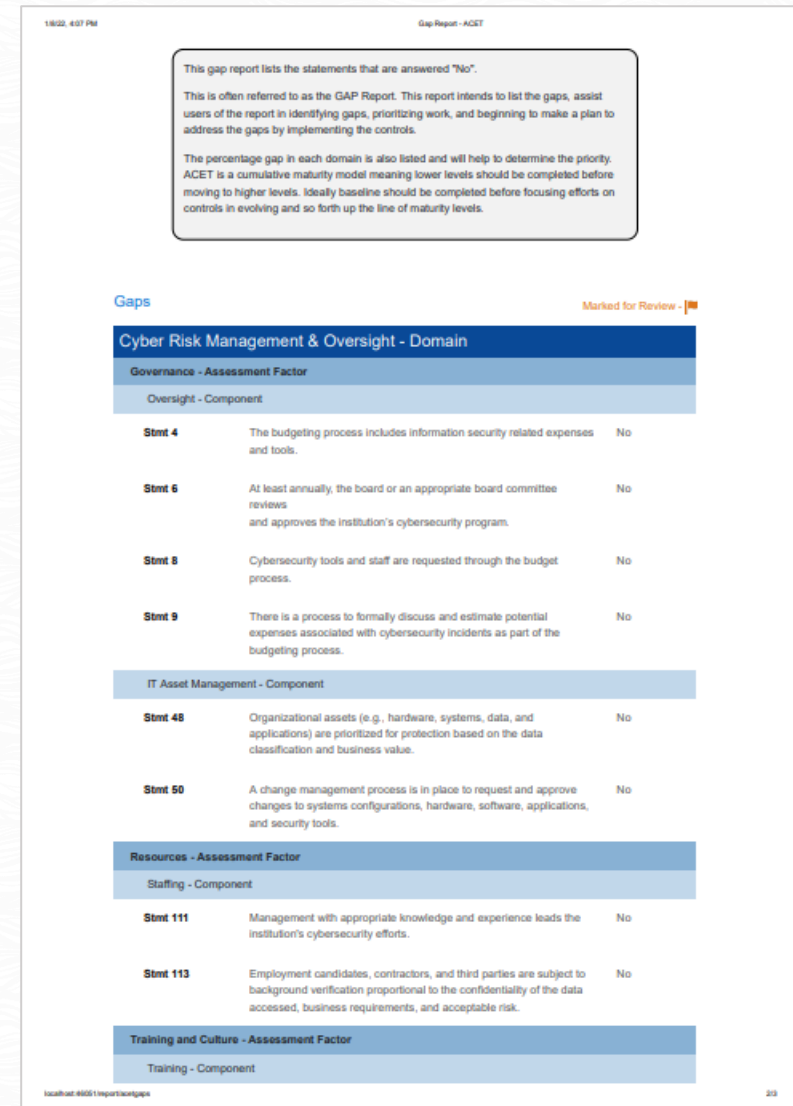
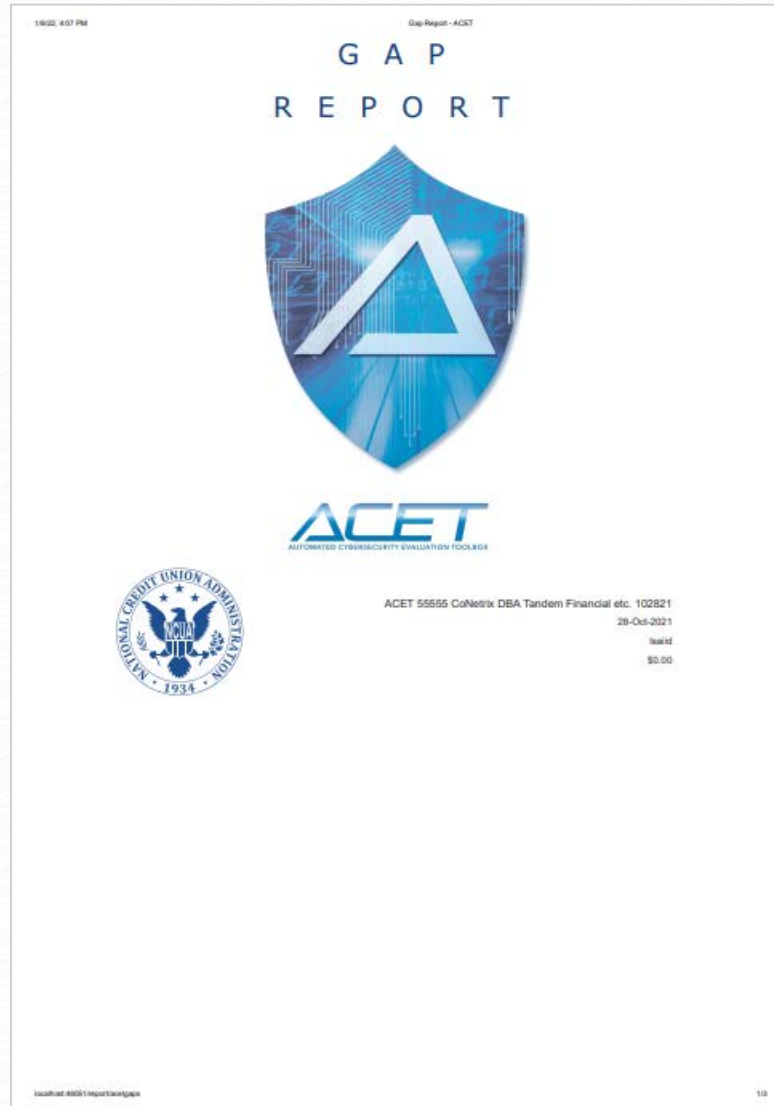
A N S W E R E D
S T A T E M E N T S
R E P O R T



ACET
AUTOMATED CYBERSECURITY EVALUATION TOOLBOX

Sample ACEvT Local App





ACET

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| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V |
| 1 | Mat_Ques | Question | Question | Supple | Maturity | Sequence | Maturity | Parent_Q | Examinati | Title1 | Title2 | Title3 | Answer_T | Mark_For | Reviewed | Comment | Alternate | Answer_Id | | | | |
| 2 | 172 | Stmt 1 | Designate | The board | 7 | 1 | 1 | | Review th | Cyber Risk | Governan | Oversight | Y | True | True | | | 1 | | | | |
| 3 | 173 | Stmt 2 | Informatic | Managem | 7 | 2 | 1 | | Review th | Cyber Risk | Governan | Oversight | NA | False | True | | | 2 | | | | |
| 4 | 174 | Stmt 3 | Managem | A report b | 7 | 3 | 1 | | Review al | Cyber Risk | Governan | Oversight | Y | False | False | this is stat | | 3 | | | | |
| 5 | 175 | Stmt 4 | The budge | The financ | 7 | 4 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 4 | | | | |
| 6 | 176 | Stmt 5 | Managem | Risks pose | 7 | 5 | 1 | | Obtain an | Cyber Risk | Governan | Oversight | NA | False | False | | | 5 | | | | |
| 7 | 177 | Stmt 6 | At least ar | The financ | 8 | 6 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 6 | | | | |
| 8 | 178 | Stmt 7 | Managem | The Gram | 8 | 7 | 1 | | Review th | Cyber Risk | Governan | Oversight | Y | False | False | | | 7 | | | | |
| 9 | 179 | Stmt 8 | Cybersecu | The budge | 8 | 8 | 1 | | Meet with | Cyber Risk | Governan | Oversight | N | False | False | | | 8 | | | | |
| 10 | 180 | Stmt 9 | There is a | Managem | 8 | 9 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 9 | | | | |
| 11 | 181 | Stmt 10 | The board | The board | 10 | 10 | 1 | | Review th | Cyber Risk | Governan | Oversight | Y | False | False | | | 10 | | | | |
| 12 | 182 | Stmt 11 | The stand | Managem | 10 | 11 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 11 | | | | |
| 13 | 183 | Stmt 12 | The institu | Risk appet | 10 | 12 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 12 | | | | |
| 14 | 184 | Stmt 13 | Cyber risk | When cyb | 10 | 13 | 1 | | Discuss wi | Cyber Risk | Governan | Oversight | N | False | False | | | 13 | | | | |
| 15 | 185 | Stmt 14 | The board | If a financ | 10 | 14 | 1 | | Obtain an | Cyber Risk | Governan | Oversight | N | False | False | | | 14 | | | | |
| 16 | 186 | Stmt 15 | The board | Managem | 10 | 15 | 1 | | Review bc | Cyber Risk | Governan | Oversight | N | False | False | | | 15 | | | | |
| 17 | 187 | Stmt 16 | The board | Because ti | 10 | 16 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 16 | | | | |
| 18 | 188 | Stmt 17 | The budge | Requests | 10 | 17 | 1 | | Discuss wi | Cyber Risk | Governan | Oversight | N | False | False | | | 17 | | | | |
| 19 | 189 | Stmt 18 | The board | Risk appet | 6 | 18 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 18 | | | | |
| 20 | 190 | Stmt 19 | Managem | Continuou | 6 | 19 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 19 | | | | |
| 21 | 191 | Stmt 20 | The budge | Managem | 6 | 20 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 20 | | | | |
| 22 | 192 | Stmt 21 | Managem | The financ | 6 | 21 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 21 | | | | |
| 23 | 193 | Stmt 22 | Managem | It is appro | 6 | 22 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 22 | | | | |
| 24 | 194 | Stmt 23 | The board | Cyber-risk | 6 | 23 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 23 | | | | |
| 25 | 195 | Stmt 24 | The board | The board | 9 | 24 | 1 | | Review bc | Cyber Risk | Governan | Oversight | N | False | False | | | 24 | | | | |
| 26 | 196 | Stmt 25 | The board | The board | 9 | 25 | 1 | | Review th | Cyber Risk | Governan | Oversight | N | False | False | | | 25 | | | | |
| 27 | 197 | Stmt 26 | The institu | The financ | 7 | 26 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 26 | | | | |
| 28 | 198 | Stmt 27 | The institu | The financ | 7 | 27 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 27 | | | | |
| 29 | 199 | Stmt 28 | The institu | By sharing | 7 | 28 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 28 | | | | |
| 30 | 200 | Stmt 29 | The institu | The board | 7 | 29 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 29 | | | | |
| 31 | 201 | Stmt 30 | The institu | The financ | 7 | 30 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 30 | | | | |
| 32 | 202 | Stmt 31 | The institu | The board | 7 | 31 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 31 | | | | |
| 33 | 203 | Stmt 32 | All eleme | Managem | 7 | 32 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 32 | | | | |
| 34 | 204 | Stmt 33 | The institu | Cybersecu | 8 | 33 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 33 | | | | |
| 35 | 205 | Stmt 34 | The institu | Technolog | 8 | 34 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 34 | | | | |
| 36 | 206 | Stmt 35 | A formal p | The financ | 8 | 35 | 1 | | Review th | Cyber Risk | Governan | Strategy / | Y | False | False | | | 35 | | | | |
| 37 | 207 | Stmt 36 | The institu | Threat int | 10 | 36 | 1 | | Review th | Cyber Risk | Governan | Strategy / | N | False | False | | | 36 | | | | |
| 38 | 208 | Stmt 37 | Managem | The financ | 10 | 37 | 1 | | Review th | Cyber Risk | Governan | Strategy / | N | False | False | | | 37 | | | | |

Maturity | Tandem

secure.tandem.app/SelfAssessments/Maturity?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339

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Maturity Levels

Notify Cybersecurity Users

| Domain | Completed | Maturity Level |
|---------------------------------------------------------------------------------------|---------------------|----------------|
| <div><div>▼</div><div><div></div></div>Cyber Risk Management and Oversight</div> | 141/141 <div></div> | Baseline |
| <div><div>▼</div><div><div></div></div>Threat Intelligence and Collaboration</div> | 45/45 <div></div> | Evolving |
| <div><div>▼</div><div><div></div></div>Cybersecurity Controls</div> | 174/174 <div></div> | Evolving |
| <div><div>▼</div><div><div></div></div>External Dependency Management</div> | 51/51 <div></div> | Evolving |
| <div><div>▼</div><div><div></div></div>Cyber Incident Management and Resilience</div> | 83/83 <div></div> | Intermediate |

Cybersecurity Maturity: Cyber Ris

secure.tandem.app/SelfAssessments/MaturityQuestionnaire?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339&componentId=1

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Governance: Governance includes oversight, strategies, policies, and IT asset management to implement an effective governance of the cybersecurity program.

Responsible

| Type | Name |
|------|-------------------------|
| | Employee Jill Sanderson |

+ Responsibility

☐ View Only Unanswered Questions

☐ View Only Flagged Questions

BASELINE

1. Designated members of management are held accountable by the board or an appropriate board committee for implementing and managing the information security and business continuity programs.

☒ Yes

☐ Yes with Compensating Controls

☐ No

Comments (1)

Responsible (2)

Attachments (1)

References

2. Information security risks are discussed in management meetings when prompted by highly visible cyber events or regulatory alerts.

☒ Yes

☐ Yes with Compensating Controls

☐ No

Comments (0)

Responsible (0)

Attachments (0)

References

3. Management provides a written report on the overall status of the information security and business continuity programs to the board or an appropriate board committee at least annually.

✓ Save

✓ Save & Go to Next

✕ Cancel

Maturity: ☒ Baseline Next: Strategy / Policies

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Analysis

The mapping below identifies where each *Cybersecurity Maturity* domain exists in relation to your *Inherent Risk Profile*. FFIEC guidance recommends results should fall within the sections marked in blue. Any domains with a Sub-Baseline rating should be addressed immediately. Mark the **Show target risk/maturity levels** to also see the target results on the chart.

☒ Show target risk/maturity levels

| | | Inherent Risk | | | | |
|------------------------|--------------|---------------|------------------------------------------|------------------------------------------|-------------|------|
| | | Least | Minimal | Moderate | Significant | Most |
| Cybersecurity Maturity | Innovative | | | | | |
| | Advanced | | | | | |
| | Intermediate | | | Cyber Incident Management and Resilience | | |
| | Evolving | | Cyber Risk Management and Oversight | Threat Intelligence and Collaboration | | |
| | | | Threat Intelligence and Collaboration | Cybersecurity Controls | | |
| | | | Cybersecurity Controls | External Dependency Management | | |
| | | | External Dependency Management | | | |
| | | | Cyber Incident Management and Resilience | | | |
| | Baseline | | | Cyber Risk Management and Oversight | | |

Gap Analysis July 2021 | Tandem

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Inherent Risk

Cybersecurity Maturity

Risk Level

Target

Overall Moderate Minimal

Download plan for improving maturity level to Evolving

| Domain | Maturity Level | Target | Recommended |
|------------------------------------------|----------------|----------|-------------|
| Cyber Risk Management and Oversight | Baseline | Evolving | Evolving |
| Threat Intelligence and Collaboration | Evolving | Evolving | |
| Cybersecurity Controls | Evolving | Evolving | |
| External Dependency Management | Evolving | Evolving | |
| Cyber Incident Management and Resilience | Intermediate | Evolving | |

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Gap Analysis: Cyber Risk Manage

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Cybersecurity

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Gap Analysis: Cyber Risk Management and Oversight

Show plan for improving maturity level to

Evolving

| Domain | Maturity Level | Target | Recommended |
|-------------------------------------|----------------|----------|-------------|
| Cyber Risk Management and Oversight | Baseline | Evolving | Evolving |
| Governance | | | |
| Oversight | Baseline | Evolving | Evolving |

Plan of Action

To improve to Evolving

1. Management is responsible for ensuring compliance with legal and regulatory requirements related to cybersecurity.

+ Create Task

Edit Answer

← Previous

Next →

Jump to:

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Peer Analysis July 2021 | Tandem

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Peer Analysis

The mapping below represents the risk and maturity of other financial institutions. Data was pulled and anonymized from the most current completed assessment of institutions that have opted in to **Peer Analysis**. A total of **768** completed assessments are included in the data set.

Regulatory Body

-All-

Asset Size

-All-

Filter Results

Risk/Maturity

Cybersecurity Domain

Overall

| | | Inherent Risk | | | | |
|----------|--------------|---------------|---------|----------|-------------|-------|
| | | Least | Minimal | Moderate | Significant | Most |
| Maturity | Innovative | 0.13% | 0.26% | 0.00% | 0.00% | 0.00% |
| | Advanced | 0.13% | 0.00% | 0.00% | 0.00% | 0.00% |
| | Intermediate | 0.39% | 2.21% | 0.13% | 0.00% | 0.00% |

Peer Analysis July 2021 | Tandem

secure.tandem.app/SelfAssessments/PeerAnalysis?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339

Knowledge Base

Settings

| | | Inherent Risk | | | | |
|------------------------|--------------|---------------|---------|----------|-------------|-------|
| | | Least | Minimal | Moderate | Significant | Most |
| Cybersecurity Maturity | Innovative | 0.13% | 0.26% | 0.00% | 0.00% | 0.00% |
| | Advanced | 0.13% | 0.00% | 0.00% | 0.00% | 0.00% |
| | Intermediate | 0.39% | 2.21% | 0.13% | 0.00% | 0.00% |
| | Evolving | 0.39% | 13.02% | 1.30% | 0.13% | 0.00% |
| | Baseline | 9.90% | 62.50% | 2.73% | 0.00% | 0.00% |
| | Sub-Baseline | 0.26% | 6.12% | 0.39% | 0.00% | 0.00% |


Inherent Risk




















| Category | Risk Level | Average Answer | Average Peer Risk |
|------------------------------------------------|-------------|-----------------|-------------------|
| Technologies and Connection Types | Minimal | Minimal (1.50) | Minimal (1.28) |
| Delivery Channels | Most | Most (4.17) | Moderate (2.70) |
| Online/Mobile Products and Technology Services | Moderate | Moderate (2.64) | Minimal (1.23) |
| Organizational Characteristics | Significant | Minimal (1.93) | Least (1.00) |
| External Threats | Least | Least (0.50) | Minimal (1.61) |
| Overall | Moderate | Moderate (2.17) | Moderate (2.50) |

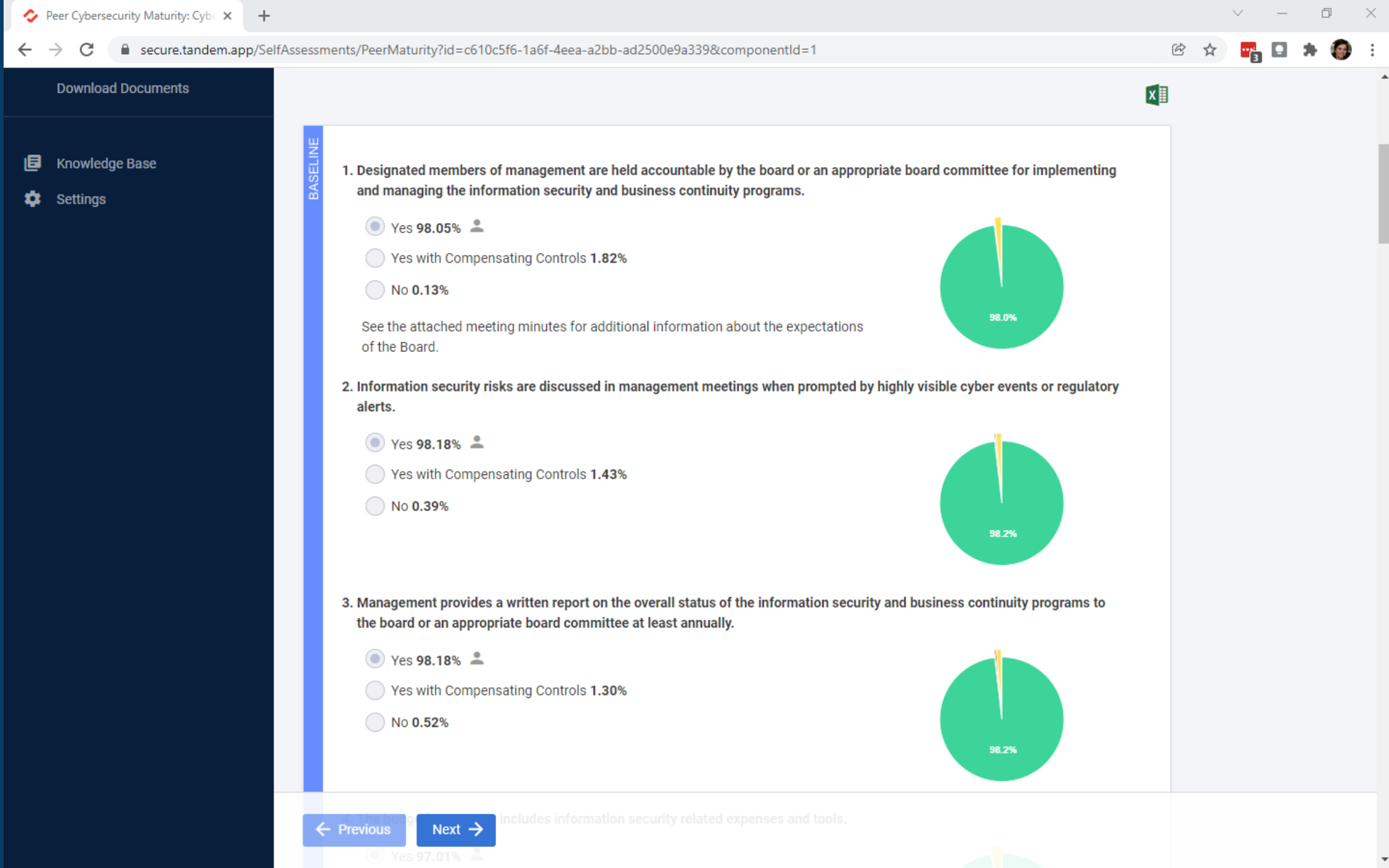
Peer Analysis July 2021 | Tandem

secure.tandem.app/SelfAssessments/PeerAnalysis?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339

Cybersecurity Maturity



| Domain | Maturity Level | Average Peer Maturity |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-----------------------|
|   Cyber Risk Management and Oversight | Baseline | Baseline (0.93) |
| Governance | | |
|  Oversight | Baseline | Evolving (1.69) |
|  Strategy / Policies | Intermediate | Evolving (1.74) |
|  IT Asset Management | Intermediate | Evolving (1.78) |
| Risk Management | | |
|  Risk Management Program | Innovative | Evolving (1.68) |
|  Risk Assessment | Advanced | Intermediate (2.45) |
|  Audit | Intermediate | Evolving (1.93) |
| Resources | | |
|  Staffing | Intermediate | Evolving (1.77) |
| Training and Culture | | |
|  Training | Intermediate | Evolving (1.75) |
|  Culture | Intermediate | Intermediate (2.03) |
|   Threat Intelligence and Collaboration | Evolving | Evolving (1.14) |
|   Cybersecurity Controls | Evolving | Baseline (0.67) |
|   External Dependency Management | Evolving | Baseline (0.96) |
|   Cyber Incident Management and Resilience | Intermediate | Baseline (0.98) |



Reports: July 2021 | Tandem

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Flagged Cybersecurity Maturity Questions

Flagged Request List Items

Unanswered Inherent Risk Profile Questions

Unanswered Cybersecurity Maturity Questions

Request List Items Without a Response

Responsibility

Tandem

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Responsible

-All-












☐ Only show users with unanswered questions

Search

Notify Cybersecurity Users

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| Assigned To | Category / Component | # Assigned | # Unanswered |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|------------|--------------|
|  Jill Sanderson | Delivery Channels | 3 | 0 |
|  Assistant Compliance Officer | Technologies and Connection Types | 1 | 0 |
|  Ed Smith | Technologies and Connection Types | 1 | 0 |
|  Brady Cook | Delivery Channels | 1 | 0 |
|  Jill Sanderson | Oversight | 25 | 0 |
|  Information Security Committee | Oversight | 1 | 0 |
|  Sam Westly  | Oversight | 1 | 0 |
|  Assistant  | Threat Intelligence & Information | 1 | 0 |
|  Austin Lee | Appendixes A and B to Part 748 | 1 | 0 |

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Cybersecurity Assessment

This document is designed to export this cybersecurity assessment's definitions, *Inherent Risk Profile* questions and answers, *Cybersecurity Maturity* questions and answers, and analysis of results in a printable format.

ACET

The completed cybersecurity assessment in the NCUA ACET (Automated Cybersecurity Examination Tool) format.

Cybersecurity Assessment Version Comparison

This document compares the current assessment to another completed assessment.

Assessment To Compare

December 2020

Report to the Board

Download Documents - July 2022

secure.tandem.app/SelfAssessments/Documents?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339

Report to the Board

This document is designed for presenting the board with responsibilities, definitions, results from the assessment, analysis of results, and questions to assist management and the board when reviewing results. Use the filters to display modified peer data in the document. If you do not use the filters, the document will show results from the full data set.

Regulatory Body

-All-

Asset Size

-All-

Gap Analysis

This document is designed for downloading a gap analysis to show plans for improving all cybersecurity maturity domains to the identified level.

Download plan for improving maturity level to

Evolving

Request List Items

This document contains the *Request List* category, description, response, attachment status, and the name of the person that provided the response.

☐ Include attachments

Inherent Risk Profile Questions

Download Documents - July 2022

secure.tandem.app/SelfAssessments/Documents?id=c610c5f6-1a6f-4eea-a2bb-ad2500e9a339

This document contains the *Request List* category, description, response, attachment status, and the name of the person that provided the response.

☐ Include attachments

Inherent Risk Profile Questions

This document contains the *Inherent Risk Profile* category, question, answer, risk level, and the name of the person that provided the answer.

☐ Include attachments

Cybersecurity Maturity Questions

This document contains the *Cybersecurity Maturity* domain, assessment factor, component, question, answer, maturity level, and the name of the person that provided the answer.

☐ Include attachments

Peer Analysis

These documents show how frequently an answer was selected by organizations participating in the anonymous data set.

☒ Inherent Risk Profile Peer Analysis

☐ Cybersecurity Maturity Peer Analysis

Regulatory Body

-All-

Asset Size

-All-



Cybersecurity Assessment
Report to Board of Directors

Tandem Financial
July 2021
Revision 1.3
Last Approved: 07/20/2021

3 Cybersecurity Maturity

The *Cybersecurity Maturity* levels below were determined for Tandem Financial by answers to questions organized into five domains taken from the FFIEC Cybersecurity Assessment. This statement describes activities supporting assessment factors for each domain. To reach a domain maturity level, all declarative statements in that maturity level as well as previous maturity levels must be attained, but also sustained.

Cyber Risk Management and Oversight (D1)

Cyber risk management and oversight addresses the board of directors' (board's) oversight, development and implementation of an effective enterprise-wide cybersecurity program and policies and procedures for establishing appropriate accountability and oversight.

| Target Maturity | Recommended Maturity | Maturity |
|-----------------|----------------------|------------|
| ● Evolving | ● Evolving | ● Baseline |

**The peer maturity for a domain is calculated by averaging the domain ratings from peers. The peer maturity is calculated by averaging the peer maturity of each component (below), it is possible for the domain level to be lower than the peer maturity of all of its components.*

Components

| Component | Maturity Level |
|-------------------------|----------------|
| Risk Management Program | ● Innovative |
| Risk Assessment | ● Advanced |
| Audit | ● Intermediate |
| Culture | ● Intermediate |
| IT Asset Management | ● Intermediate |
| Staffing | ● Intermediate |
| Strategy / Policies | ● Intermediate |
| Training | ● Intermediate |
| Oversight | ● Baseline |

4 Analysis

The table below depicts the relationship between the Inherent Risk Profile and the domain maturity levels (D1, D2, etc.) calculated by the assessment for Tandem Financial as well as the target levels (T1, T2, etc.) determined by management. Domain maturity is located under the assessment inherent risk column of Moderate, based on the institution's overall inherent risk level. Guidance recommends domain maturity fall within the sections marked in blue. Any domain with a rating of Sub-Baseline should be addressed immediately.

| | | Inherent Risk | | | | |
|------------------------|--------------|--------------------|---------|------------|-------------|------|
| | | Least | Minimal | Moderate | Significant | Most |
| Cybersecurity Maturity | Innovative | | | | | |
| | Advanced | | | | | |
| | Intermediate | | | D5 | | |
| | Evolving | T1, T2, T3, T4, T5 | | D2, D3, D4 | | |
| | Baseline | | | D1 | | |
| | Sub-Baseline | | | | | |

Recommended Remediation

The following declarative statements were marked as "No" in the assessment causing domain maturity levels to fall below the assessment recommended maturity level. In order for Tandem Financial to achieve the FFIEC recommended maturity level in each domain, each of the following declarative statements must be marked as "Yes."

- Management is responsible for ensuring compliance with legal and regulatory requirements related to cybersecurity.





Cybersecurity Assessment Version Comparison

Tandem Financial
July 2021 vs. December 2020

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| 3 | Cybersecurity Maturity..... |
| 4 | Inherent Risk Question Answer Changes |
| 5 | Cybersecurity Maturity Question Answer Changes |

2 Inherent Risk Profile

Inherent risk incorporates the type, volume, and threats directed at the institution. Inherent risk can be managed through controls. The inherent risk below was calculated using the FFIEC Cybersecurity Assessment Tool. Each question is scored based on the FFIEC Cybersecurity Assessment Tool. Risk level definitions have been included.

Overall Inherent Risk

| | December 2020 | July 2021 |
|-----------------|---------------|-----------|
| Identified Risk | Moderate | Moderate |
| Target Risk | Minimal | Minimal |

Inherent Risk by Category

| Category |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Technologies and Connection Types Certain types of connections and technologies increase inherent risk depending on the complexity and nature of the specific technology products. This category includes the number of Internet service provider connections, whether systems are hosted or outsourced, the number of unsecured connections, volume of network devices, end-of-life services, and use of personal devices. |

3 Cybersecurity Maturity

The *Cybersecurity Maturity* levels below were determined for Tandem Financial by answering 404 declarative statements organized into five domains taken from the FFIEC Cybersecurity Assessment Tool. Each declarative statement describes activities supporting assessment factors for each domain. To reach a maturity level in a domain, all declarative statements in that maturity level as well as previous maturity levels must not only be attained, but also sustained.

Cyber Risk Management and Oversight

Cyber risk management and oversight addresses the board of directors' (board's) oversight and management's development and implementation of an effective enterprise-wide cybersecurity program with comprehensive policies and procedures for establishing appropriate accountability and oversight.

| December 2020 | July 2021 | Target | Recommended |
|---------------|------------|------------|-------------|
| ● Baseline | ● Baseline | ● Evolving | ● Evolving |

Components

| Component | December 2020 | July 2021 |
|-------------------------|----------------|----------------|
| Oversight | ● Baseline | ● Baseline |
| Risk Management Program | ● Innovative | ● Innovative |
| Staffing | ● Intermediate | ● Intermediate |
| Training | ● Intermediate | ● Intermediate |
| Strategy / Policies | ● Intermediate | ● Intermediate |
| Risk Assessment | ● Advanced | ● Advanced |
| Culture | ● Intermediate | ● Intermediate |
| IT Asset Management | ● Intermediate | ● Intermediate |
| Audit | ● Intermediate | ● Intermediate |

Threat Intelligence and Collaboration

Threat intelligence and collaboration includes processes to effectively discover, analyze, and understand cyber threats, with the capability to share information internally and with appropriate third parties.

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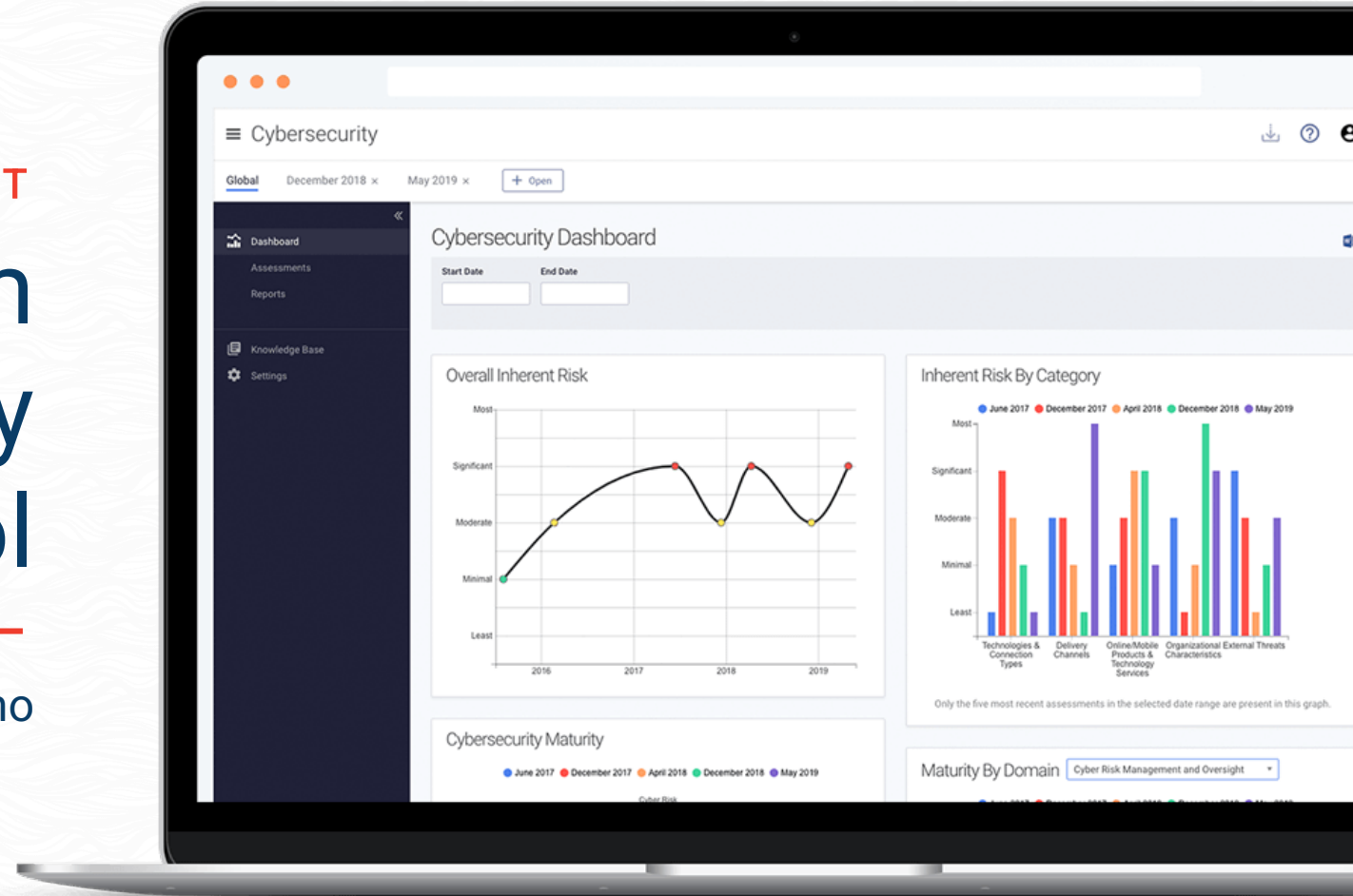
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Leticia Saiid, Security+
Chief of Staff
Tandem, LLC

<https://www.linkedin.com/in/leticiasaiid/>
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Q&A

