

# 4 CUs Share Insights on Member Experience in a Digital World



# Today's Panel



**Andrea Argueta**  
Chief Operating Officer



**Brooke Hamilton**  
Member Experience Manager



**Janene Gomez**  
Manager II



**Michael Smith**  
Digital Channels Product Owner



**Moderator & Host**

**Dan Michaeli**  
CEO, Glia



Questions?

# Thank You

## Learn about Glia's Digital Member Service



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