

How Credit Unions Are Addressing COVID-19

Our panelists:

Alan Hansford, Chief Risk Officer, Amplify

Angie Pletcher, SVP, Enterprise Risk Management, Interra Credit Union

Jackie Gilbert, SVP, Enterprise Risk Management, Suncoast Credit Union

Jim Hunsanger, Chief Risk Officer, Michigan State University Federal Credit Union

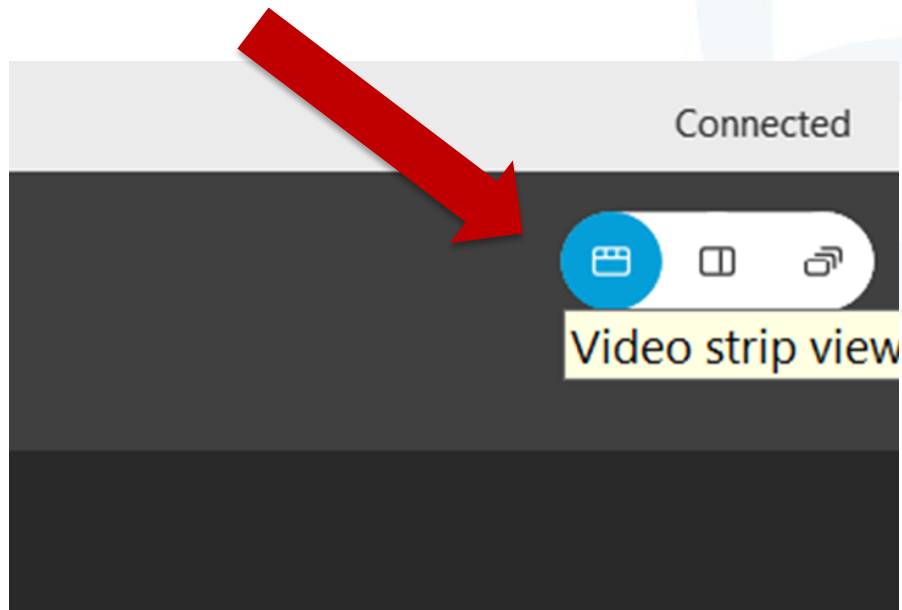
Can You Hear Me?

- We are audio broadcasting so please plug in your headphones or computer speakers to listen in.
- If your audio is choppy or slow, you may wish to dial into the teleconference:

Dial: +1 (415) 655-0003

Enter access code: 668 217 106#

Changing Your Presentation View

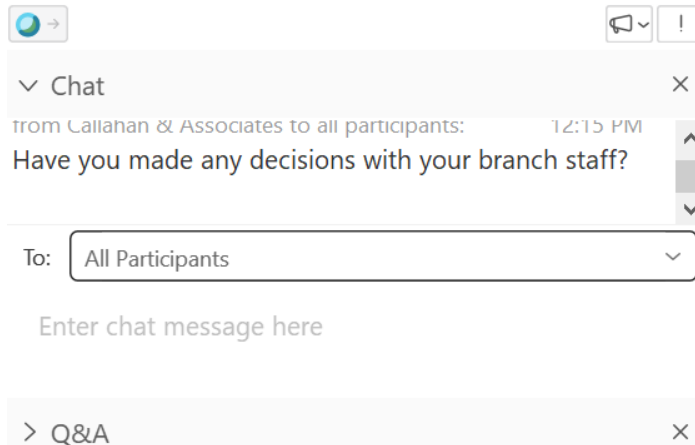


To change your view:

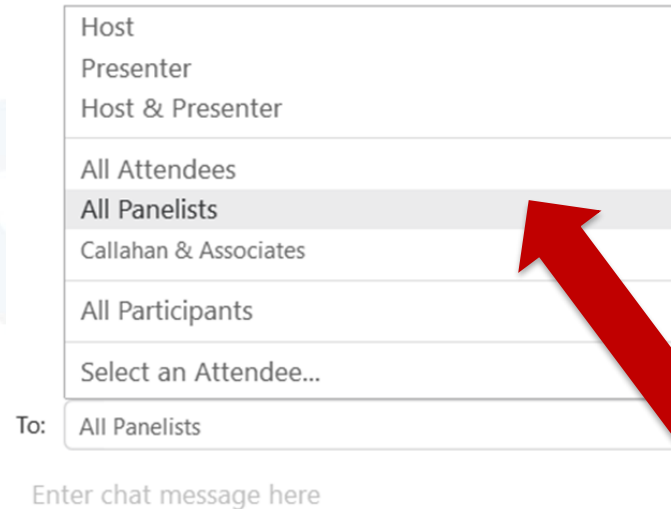
- Select “Video Strip View” in the upper right-hand corner of your screen

Asking Questions

Step: 1



Step: 2



Step 1: Locate the chat box on the right side of your screen

Step 2: Select “All Panelists” from the dropdown menu

****Selecting “All Panelists” ensures all panelists see your questions****



Angie Pletcher, SVP, Enterprise Risk Management
Interra Credit Union
 Goshen, IN
 \$1.2B, 15 branches
 82,380 members
 284 FTEs



Jim Hunsanger, Chief Risk Officer
Michigan State University FCU
 East Lansing, MI
 \$4.7B, 19 branches
 288,083 members
 874 FTEs



Alan Hansford, Chief Risk Officer
Amplify Credit Union
 Austin, TX
 \$994.4M, 5 branches
 61,047 members
 222 FTEs



Jackie Gilbert, SVP, Enterprise Risk Management
Suncoast Credit Union
 Tampa, FL
 \$10.5B, 69 branches
 874,011 members
 1,831 FTEs