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## Financial Center Announces Leadership Promotions and New Hire

**Indianapolis, IN** – Financial Center First Credit Union is excited to announce the promotion of five experienced leaders and the addition of a new Vice President of Lending. These leadership changes demonstrate the credit union's ongoing commitment to investing in its team, developing and retaining top talent, and professional development.

**Carol Kinser** of Wilkinson, Indiana, has been promoted to Vice President of Marketing Operations. With an impressive 31-year tenure at the credit union, Kinser previously held the position of AVP of Marketing Operations. In her new role, she will continue to oversee all marketing and communication functions of the organization with goals of driving core membership growth, increasing share of wallet, and fostering deeper levels of member engagement. Kinser holds a bachelors degree from the University of Indianapolis.

**Chris Lambert** of Fishers, Indiana, has been promoted to Vice President of Facilities. Lambert has dedicated 22 years to the credit union, previously serving as the AVP of Facilities. In his new role, he will oversee the facilities and logistics department, new construction and renovations, ATMs, physical security, and retail banking equipment. Additionally, Lambert will now be responsible for developing the retail branch and Interactive Teller Machine (ITM) strategies. Lambert holds the Certified Credit Union Executive designation and is a former member of the Board of Directors of the Indianapolis Chapter of the International Facilities Management Association.

**Olivia Garman** of Avon, Indiana, has been promoted to Vice President of Internal Operations. With nearly 15 years of experience at the credit union, Garman has progressed from a teller position to her most recent role as AVP of Internal Operations. In her new role, she will oversee project management, process improvement, card services, and internal operations, leading the credit union's strategic projects and defining its process improvement strategic plan. Garman has an impressive background with credit union organizations, including being a founding member of 3E Young Professionals Council, graduating from the ICUL IGNITE program, and is currently pursuing her Certified Credit Union Executive designation.



**Joe Perrin** of Indianapolis, Indiana, has been promoted to Vice President and Director of Commercial Lending. Since starting at the credit union in 2015, Perrin has grown the commercial lending division substantially. He previously held the role of Manager of Commercial Lending. In his elevated position, Perrin will oversee all commercial lending business and will be part of the senior management team. In his impressive career, Perrin holds more than 38 years of experience in commercial lending. His background includes previously working in the commercial leasing industry and directing Small Business Administration (SBA) lending for two banks.

**James Norton** of Saint Peters, Missouri, has been promoted to Vice President of Strategic Development. With nearly five years at Financial Center and more than 18 years of experience in information technology and development in the financial industry, Norton previously served as the AVP of Application Development. In his new role, he will partner closely with the development and core services teams, bringing their expertise together to expand automations, integrations, UI features, reporting, and analytics.

**Todd Anderson** of Brighton, Colorado, was recently hired as the Vice President of Lending. Relocating to Indianapolis this summer, Anderson will lead all lending and underwriting functions of the organization and focus on product enhancements and optimizations. He has held leadership roles in both financial technology organizations and credit unions, including his previous position as the VP of Lending for Lending Arts and American Assurance Corporation. Prior to that role, he spent eight years at Premier Members Credit Union as AVP of Portfolio Management, Indirect Lending, and Commercial Lending. Anderson holds a degree in Business Management and is nearly finished with a Masters in Finance from Colorado State University. He graduated from the CUES Business Lending School and serves on the FinTech Mastermind Group at CU 2.0, helping bring credit unions and financial technology companies together.

Dusty Simmons, Executive Vice President of Strategic Operations, said, "We are proud of the achievements of this group of leaders that led to their promotions and are excited to welcome Todd to our team. Each of these individuals' expertise will contribute to our strategic growth and mission of becoming a better, faster, and easier credit union."

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**About Financial Center:** Financial Center First Credit Union is an \$847 million credit union whose mission is to improve the financial lives of its members who live or work in Indianapolis, Kokomo, Muncie, and their surrounding counties. Nearly 66,000 members at Financial Center and its Muncie-based division, Ball State Financial, take advantage of competitive rates and lower fees by banking with the Central Indiana-based credit union. Financial Center is proud to empower the community by supporting military veterans, feeding the hungry, and bringing award-winning financial education to all. Learn more at [fcfcu.com](http://fcfcu.com).