

## **SchoolsFirst Federal Credit Union Ranked #1 in Member Satisfaction by JD Power for the Second Consecutive Year**

**TUSTIN, Calif. (April 13, 2026)** – For the second year in a row, [SchoolsFirst Federal Credit Union](#) has earned the top ranking in the JD Power U.S. Credit Union Satisfaction Study<sup>SM</sup>, the most widely recognized benchmark for members' experience in the financial services industry.

SchoolsFirst FCU ranked #1 for overall satisfaction, a result driven entirely by its Members, California's school employees and their families. The distinction reflects ratings across multiple dimensions, including trust, convenience, value, team members, account offerings, digital services and problem resolution.

"Receiving this recognition from JD Power for a second year in a row is an incredible honor," said Bill Cheney, Chief Executive Officer of SchoolsFirst FCU. "While awards are meaningful, we're even prouder of the trust our Members place in us every day for their most important financial goals, seeking our guidance in challenging times and allowing us the privilege of supporting their financial well-being."

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### About JD Power

JD Power delivers mission-critical data, analytics and intelligence that help businesses improve customer experience and operational performance with confidence and clarity. Using proprietary, comprehensive data—including millions of consumer interactions and authoritative automotive datasets—combined with advanced analytics, artificial intelligence and deep industry expertise, JD Power enables leaders to respond to market shifts, make smarter decisions and drive measurable performance improvements.

As an objective source of deep insight into real-world customer interactions with brands and products, JD Power provides the independent intelligence organizations need to anticipate change, strengthen customer engagement and advance growth. Learn more at [JDPower.com](#).

### About SchoolsFirst Federal Credit Union

SchoolsFirst Federal Credit Union is dedicated to improving the financial lives of its Members. Founded in 1934 by 126 school employees, the Member-owned cooperative provides a full range of financial products and services to more than 1.5 million Members and is the largest financial institution dedicated to serving school employees and their families. SchoolsFirst FCU has been named California's top credit union by Forbes for seven consecutive years and recognized by J.D. Power as the #1 Credit Union for Member Banking Satisfaction for two years in a row. With more than \$36 billion in assets, SchoolsFirst FCU is the largest credit union in California and the third largest in the United States. For more information, visit [schoolsfirstfcu.org](#).

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