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Vizo Financial's June 2026 Education Calendar

Greensboro, N.C. (May 28, 2026) – At Vizo Financial, we are committed to providing quality education to credit unions and their staff.

Here is a full list of our upcoming educational opportunities for June 2026.

From Risk to Results: Elevating Credit Union Performance Through Data-Driven Insights

Randy Thompson, president/CEO, TCT Risk Solutions

June 3, 2026 at 2:00 p.m. ET

Join Vizo Financial and TCT Risk Solutions for an exclusive webinar introducing our new strategic partnership and what it means for your credit union. In this session, we'll walk through how the collaboration expands the solutions available to Vizo Financial members by bringing advanced, data-driven tools for asset liability management, loan and deposit pricing and enterprise risk management directly to you.

You'll gain a clear understanding of TCT's suite of services, see how these solutions translate complex data into actual insights and learn how your credit union can leverage them to improve financial performance, strengthen decision making and proactively manage risk. Whether you're focused on optimizing your balance sheet, enhancing profitability or preparing for future challenges, this webinar will provide practical takeaways and a road map for getting started.

This session is designed for credit union leaders, risk managers and operational decision makers who want to better understand and leverage the full suite of solutions available through this new partnership.

[Learn More](#)

Tabletop Exercise - Threats to Your Credit Union

Mark Clarke, business continuity administrator, Vizo Financial

June 4, 2026 at 10:00 a.m. ET

A tabletop exercise is a walk-through of emergency procedures with your credit union's key personnel about what could happen in a real-life incident. This live tabletop will test your credit

(More)

union’s plans with a “mock” real-world example. How will your team handle the situation? Are you prepared?

This tabletop session is designed for multiple credit union team members to participate together. The session will break periodically for 5-10 minute intervals to allow time for team discussion regarding the tabletop scenario. The goal of this exercise is to test the effectiveness and efficiency of the team and your credit union’s security and risk plans.

[Learn More](#)

Closing the Personalization Gap: Efficiently Delivering the Right Message to the Right Members

Sam Nevers, head of customer success, Vertice AI

Jeremy Jenkins, VP, data analytics, Vizo Financial

June 9, 2026 at 10:00 a.m. ET

There is a gap in the personalization members expect and what their financial institution delivers.

74% of consumers across generations say they want a more personalized banking experience, yet only 22% feel their financial institution truly anticipates their needs. Even more telling, just 4% of financial institutions believe they are very effective at using data to enhance the member experience.

This webinar takes a deep dive into personalization as a critical growth discipline and how forward-thinking credit unions are closing this gap using Vertice AI solutions.

You’ll see how the Vertice AI solutions make personalization efficient, powering credit unions to anticipate member needs, strengthen relationships and drive growth at scale.

If your institution is looking to bridge the personalization gap in a practical, scalable way, this session will show you how.

[Learn More](#)

Fraudsters Toolbox: RDC and Mobile Capture Fraud

Randy Traynham, director of education, PaymentsFirst

June 11, 2026 at 2:00 p.m. ET

In an era of digital convenience, fraudsters are constantly adapting. This course examines the specific risks in RDC and mobile deposits, offering insights to secure these increasingly used platforms.

This comprehensive webinar will equip you with the knowledge and strategies to:

- Understand the unique fraudulent tactics in RDC and mobile capture

- Learn risk detection strategies tailored for digital channels
- Develop measures to strengthen mobile deposit security
- Review industry best practices and emerging trends

This 60-minute webinar is designed for payments professionals, operations staff, risk staff, compliance staff or anyone who wishes to learn more about remote deposit capture.

[Learn More](#)

State of the Corporate: Vision, Growth and What’s Ahead

Fred Eisel, president/CEO, Vizo Financial

June 23, 2026 at 2:00 p.m. ET

Join Fred Eisel, president/CEO of Vizo Financial, for a special State of the Corporate address as he reflects on where we are today, the progress we've made and the vision guiding our future. During this webinar, he'll share organizational updates, strategic priorities, industry insights and key initiatives designed to strengthen Vizo Financial's impact and support continued growth.

The session will provide a transparent look at our direction as an organization, what we're working on behind the scenes and how we are positioning Vizo Financial and our member credit unions for long-term success.

[Learn More](#)

Detect. Deter. Defend Against Financial Elder Abuse

Cindy Hagan, VP, compliance and fraud risk, Vizo Financial

June 24, 2026 at 2:00 p.m. ET

They say age is just a number, but for scammers, age can signal opportunity.

Older adults are disproportionately targeted for financial exploitation, resulting in billions of dollars in losses each year. Beyond the financial impact, elder financial abuse erodes trust, independence and dignity. As credit unions, we are often the first line of defense.

So, what can your credit union do?

In this timely and practical session, Cindy will equip your team with the knowledge and tools needed to identify red flags, recognize common schemes and respond effectively when abuse is suspected. You will gain actionable insights to better protect vulnerable members, while strengthening your institution's role as a trusted financial partner.

Join us to learn how your credit union can proactively safeguard members, mitigate risk and reinforce your commitment to financial well-being at every stage of life.

This webinar is designed for credit union staff in a leadership role, managers, compliance, training, fraud or anyone wishing to learn more about elder abuse.

[Learn More](#)

Building a Stronger Security Foundation: A Guide to Information Security Risk Assessments

John Cuneo, SVP/chief risk officer, Vizo Financial

June 30, 2026 at 10:00 a.m. ET

A strong information security program starts with understanding your risks.

For credit unions, that means taking a proactive approach to identifying, evaluating and mitigating threats to sensitive data. Information Security Risk Assessments (ISRAs) are not just a regulatory requirement. They’re a strategic tool for protecting your institution and your members.

Join John as he demystifies ISRAs and provides a clear roadmap for implementation. You’ll walk away with a better understanding of how to align your risk assessment with your broader security strategy and ensure your organization is prepared for today’s evolving threat landscape.

This session is designed for credit union professionals responsible for information security, risk management or anyone looking to strengthen their organization’s defenses.

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About Vizo Financial Corporate Credit Union

Vizo Financial Corporate Credit Union is a cooperative built by credit unions. We’re a state-chartered corporate credit union and a provider of back-office solutions in the areas of money management, payments, risk management, core processing and education. We’re a forward-thinking organization that places a strong emphasis on innovation, strategy and building connections. But, even more than that, we’re allies for the CUSOs, leagues, chapters and 1,000+ credit unions that we serve. Our mission is to help accelerate credit union success. Discover more at www.vfccu.org.