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eDOC Innovations Launches eDOC Chat Beta Program

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eDOC Innovations is excited to announce the launch of the eDOC Chat Beta Program, providing credit unions with an opportunity to experience a new, secure communication solution designed to improve collaboration between staff and members.

The beta program offers participating organizations early access to the platform while providing eDOC Innovations with valuable insights from real-world users. Feedback gathered during the beta period will help guide future product enhancements and ensure the solution continues to meet the evolving needs of credit unions and their members.

Integrated directly within eDOCSignature, eDOC Chat creates a centralized communication channel that allows credit union teams and members to exchange messages and documents securely while keeping conversations connected to the appropriate document package. The solution is designed to simplify communication, reduce follow-up efforts, and improve the overall member experience.

The launch of eDOC Chat reflects eDOC Innovations' ongoing commitment to delivering technology solutions that help financial institutions improve operational efficiency, streamline communication, and modernize digital processes.

Key benefits of eDOC Chat include:

- Secure messaging between credit union staff and members
- Easy document exchange within the conversation thread
- Conversations tied directly to the appropriate document package
- Reduced follow-up and communication delays
- A centralized communication experience within eDOCSignature

Credit unions interested in participating in the eDOC Chat Beta Program can contact eDOC Innovations for additional information by visiting www.edoclogic.com or contact sales@edoclogic.com.

About eDOC Innovations, Inc.

eDOC Innovations is the nationwide leader in mobile enterprise digital transaction management and e-commerce software for credit unions. For over 30 years, eDOC Innovations has been designing solutions to reduce overhead, increase operational efficiency, and provide convenience to members. eDOC Innovations' products include solutions for remote mobile and in-branch closings, mobile e-signature processing, digital asset lifecycle management, intelligent and interactive form automation, mobile remote deposit capture, electronic statements, and more. To learn more about our technology, visit www.edoclogic.com or give us a call at 800-425-7766 option 2.