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Alogent's End-to-End Check and Payment Solutions Suite Streamlines Teller Capture, Remote Deposit, and Back-Office Processing at State Department Federal Credit Union

Improved efficiencies and automated deposits workflows deliver greater control, increased visibility, and faster research and reporting.

Peachtree Corners, GA, November 2, 2022 – [Alogent \(@AlogentCorp\)](#), a global software leader for the banking and financial services market, announced today that State Department Federal Credit Union (SDFCU) has overhauled its item processing workflows with its comprehensive suite of [enterprise check and payment processing solutions](#). Deployed in the [Alogent Cloud](#), SDFCU benefits from a single, consolidated, and central deposits platform with maximum flexibility potential, combined with strategic automation across all points of capture that eliminate redundant procedures and reduce processing times from days to minutes.

“Modern payment workflows are strategic to any financial institution’s long-term success as they look to improve efficiencies and engagement,” said Jason Schwabline, Chief Strategy Officer of Alogent. “Our partnership with State Department Federal Credit Union is focused on addressing these goals through cost- and time-savings solutions, and streamlined, consistent member experiences across all in-branch and remote channels.”

By streamlining all Day 1, Day 2, and back-office reconciliation, SDFCU eliminated errors and reduced paper processes associated with keying, sorting, and balancing. Real-time fraud prevention and web-based capabilities also enable greater control, increased visibility, and faster research and reporting of transactions across their deposit channels, freeing employees of time to instead focus on member services.

[State Department Federal Credit Union](#), with more than \$2.4 billion in assets and chartered in 1935, has grown to more than 90,000 members worldwide, including those from Department of State and its affiliate Select Employee Groups. As a full-service financial institution, SDFCU is headquartered in Old Town Alexandria, VA and has 6 branches, offering products and services to help its members achieve their financial goals.

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About Alogent

Alogent provides proven, end-to-end payment processing, content and information management, digital banking, and data analytics software solutions to financial institutions, including over 2,400 credit unions, community and regional banks, and some of the largest national and international institutions. Our unique approach spans the entire transaction ecosystem: digitizing transaction data, automating workflows, making enterprise data actionable, and boosting user engagement with AI and predictive analytics. Versatile, scalable, and user-friendly, Alogent’s solutions are stable and enable our clients to consistently exceed their productivity, financial, and customer experience goals. Learn more about Alogent at www.alogent.com.

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