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MemberSource Credit Union Inks Deal with United Solutions Company Core Processing

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MemberSource Credit Union signs agreement with United Solutions Company to migrate to OnCore XP2, United Solutions Company CUSO's hosted Fiserv XP2 core system.

November 2022 – Tallahassee, FL – United Solutions Company (USC), a technology CUSO hosting core processing and many other technology services for credit unions, announced MemberSource Credit Union (MemberSource CU) has signed a contract to migrate their XP2 Core Processing System to USC's Data Center. MemberSource CU has chosen USC as their technology partner because of the excellent customer service.

"United Solutions is excited to provide MemberSource Credit Union with our hosted core data processing," commented Jim Giacobbe, President and CEO of USC. "Kenny Harrington, CEO at MemberSource, and his team are very professional and run a great shop. They are in a growing market and will take advantage of all the XP2 System has to offer."

MemberSource CU is a not-for-profit, cooperative banking institution, serving its members since 1958 with a wide array of benefits designed to meet all the banking needs of its members and their families. The credit union comes from humble beginnings. When it all began, it was only open for a grand total of an hour a day, offering loans of $200! Originally PT&T Federal Credit Union, it was not until June 30, 2000 that the credit union was known as it is now. MemberSource CU has now grown to a membership of 17,800 with assets of $221 million.

"Our migration from an XP2 in-house environment to the United Solutions OnCore XP2 solution was a very smooth and seamless experience for our members and staff," stated Kenny Harrington, President / CEO of MemberSource Credit Union. "The advance preparation process that was led by the United Solutions staff made the weekend of migration very easy. Services were suspended Friday evening and we were back up servicing members with all systems online when we opened the doors Monday morning. Working with United Solutions has been a great experience!"

The OnCore XP2 account processing solution is designed for progressive credit unions and built on technology that will support their needs well into the future. OnCore XP2 uses a browser interface leveraging internet and intranet technology to deliver unprecedented control and a more user-friendly experience. A relational database manages data securely, provides low-cost maintenance and ease of access with multiple off-the-shelf reporting tools. With OnCore XP2, any credit union can take advantage of strengthening their member relationships with built-in member relationship management tools such as the Cross-Sell feature. MemberSource CU joined USC in June 2022.

About United Solutions Company
United Solutions Company is a Credit Union Service Organization (CUSO) and Application Service Provider (ASP) founded in 1983 with headquarters in Tallahassee, Florida. United Solutions provides a comprehensive menu of products and services to credit unions and other businesses all over the country. From core data processing and check 21 services, to collections and network management, our exceptional services and commitment to innovation is what truly sets us apart. Visit www.unitedsolutions.coop for more information.

About MemberSource Credit Union
To find out more about MemberSource CU and their commitment to member service, visit them at https://www.membersourcecu.org/