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#### **MEDIA RELEASE**

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## **For More Information**

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# Palisades Credit Union Signs Five-Year Renewal with Synergent to Host Jack Henry's Symitar Core Processing Solution

(WESTBROOK, ME) – Synergent<sup>®</sup> is pleased to announce that Palisades Credit Union has signed a new five-year agreement, renewing its partnership with Synergent<sup>®</sup> for hosted Jack Henry<sup>™</sup> Symitar<sup>®</sup> core processing and Banno Digital Platform<sup>™</sup>. The credit union also renewed its agreement with Synergent for integrated credit and debit card services, statement processing, and check processing.

"Just as our members depend on us, we depend on Synergent for exceptional service and solutions," stated Anthony Kurdziel, President and CEO of Palisades CU. "Synergent has truly become an extension of our team, and as a trusted partner, we are happy to extend our relationship with them through this new agreement."

The credit union also uses Synergent to deliver additional service solutions through Jack Henry, including Zelle<sup>®</sup>, Opening Act<sup>™</sup>, iPay Consumer Bill Pay<sup>™</sup>, and Remote Deposit Capture.

"We know Palisades Credit Union relies on Synergent to help them deliver a dynamic experience that meets their members where they are 24/7," said Scott Johnsen, Synergent's Chief Relationship Officer. "We take this responsibility seriously and view their continued success as an extension of our own. Palisades is a valued member of the Synergent family, and we are privileged to continue our partnership."

Palisades Credit Union, headquartered in Pearl River, NY, has over 14,000 members and over \$203 million in assets. The credit union's field of membership includes individuals that live, work, worship, or attend school in Rockland County, New York or Bergen County, New Jersey; employees of the State of New York who work in one of the five New York City boroughs; members of Radio and Television Broadcast Engineers Local 1212, International Brotherhood of Electrical Workers, AFL-CIO, in New York, NY; and employees of USA Networks, who work in or are paid from New York, NY.

### About Jack Henry & Associates, Inc.®

Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 45 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower approximately 8,000 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

### About Synergent®

Founded by credit unions in 1971, Synergent® is a managed services provider that offers state-of-the-art and innovative core processing, in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Jack Henry™ Symitar® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit www.synergentcorp.com or call 800-341-0180.