

## PSCU Partners with Communication Federal Credit Union for Credit Card Processing Services

**St. Petersburg, Fla. — (Jan. 24, 2023) —** <u>PSCU</u>, the nation's premier payments credit union service organization (CUSO), has announced a new partnership with <u>Communication Federal</u> <u>Credit Union</u> (CFCU). CFCU selected the CUSO as the credit union's integrated financial technology solutions provider for credit card processing support and services.

Founded in Oklahoma City, CFCU began in 1939 as Pioneer Bell Credit Union to serve Southwestern Bell Telephone employees. The credit union underwent a name change in 1982 to reflect its expanding membership base. Today, CFCU serves members across Kansas and Oklahoma and supports numerous projects that give back to local communities.

Operating 22 branches and holding \$1.95 billion in assets, CFCU sought a partner that would align with the credit union's dedication to serving its members and their financial needs. CFCU conducted a comprehensive review of potential providers before choosing PSCU as its new credit card processing partner.

"CFCU strives to regularly update our products and processes to meet our membership's needs," said Christina Titterington, VP of Electronic Services at CFCU. "In PSCU, we found a partner that understands the credit union's direction and will work with our current systems to provide the features and functionality required for success."

The CUSO will begin providing credit card processing support to more than 115,600 CFCU members in August 2023.

"PSCU and CFCU share a commitment to service and experience excellence, as well as continuous innovation," said Chris Gunnare, SVP, chief sales officer at PSCU. "We look forward to furthering that shared commitment by delivering secure and innovative credit card processing services to CFCU's members."

The credit card processing partnership with PSCU accompanies CFCU's continued expansion, including opening new branches in Ada and Piedmont, Oklahoma, branch during 2023. Having received the prestigious five-star rating from BauerFinancial, Inc. for more than 30 consecutive years, CFCU maintains a strong commitment to helping serve the financial needs of its growing membership.

"Guided by our mission and more than 80 years of experience, CFCU endeavors to provide the best overall value of financial products and services available," said Billy McDaniel, SVP of Lending at CFCU. "We are pleased to partner with PSCU to enhance the trustworthy services and seamless experiences CFCU's members expect from their credit union."

## About PSCU

PSCU, the nation's premier payments CUSO and an integrated financial technology solutions provider, supports the success of more than 2,400 financial institutions and processes nearly 7.7 billion transactions annually. Committed to service excellence and focused on continuous innovation, PSCU's payment processing, fraud and risk management, data and analytics, digital banking, strategic consulting and real-time payments platforms, along with 24/7/365 member



support via its contact centers, help deliver personalized, connected experiences. The origin of PSCU's model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 45 years. Today, PSCU provides an end-toend, competitive advantage that enables credit unions to securely grow and meet evolving consumer demands. For more information, visit <u>pscu.com</u>.

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