



Beacon FCU Selects PSCU to Provide Card Processing and Contact Center Support

St. Petersburg, Fla. — (Feb. 7, 2023) — [PSCU](#), the nation’s premier payments credit union service organization (CUSO) and an integrated financial technology solutions provider, today announced that [Beacon Federal Credit Union](#) (Beacon FCU) has selected the CUSO for credit and debit card processing services as well as contact center support.

Based in East Harris County, Texas, Beacon FCU was initially chartered as DuPont La Porte Federal Credit Union in 1949. Today, the credit union holds more than \$190 million in assets and remains committed to providing exceptional products and services that assist its members in achieving their financial goals. Beacon FCU embodies the "people helping people" credit union philosophy by contributing to local school districts as well as civic and nonprofit organizations that serve the communities in which its members and employees live and work.

When seeking a new card products service provider, Beacon FCU prioritized a mutual focus on delivering exceptional member experiences. The Texas-based credit union previously worked with PSCU for Bill Pay services and support. In PSCU, the Beacon FCU team found a trusted partner with extensive knowledge and experience in the credit union industry, as well as a shared commitment to service excellence and continuous innovation.

“PSCU brings the high caliber of expertise and trustworthiness that Beacon FCU values in its partners, which motivated our decision to select the CUSO for card processing solutions and contact center support,” said Jack McAdoo, CEO and president at Beacon FCU. “As a result of this partnership, we are well-positioned to offer employees the tools and more modern systems needed to provide our members enhanced contact center experiences and industry-leading debit and credit card features.”

PSCU will begin providing contact center services in February 2023 and credit and debit processing support in 2024 to more than 15,000 Beacon FCU members.

“Beacon FCU’s proven dedication to serving local communities and empowering its members to achieve their financial goals resonates with PSCU’s values,” said Scott Wagner, EVP, chief revenue officer at PSCU. “We look forward to putting our best-in-class solutions to work to deliver highly functional, reliable and secure programs to Beacon FCU’s valued members.”

About PSCU

PSCU, the nation’s premier payments CUSO and an integrated financial technology solutions provider, supports the success of more than 2,400 financial institutions and processes nearly 7.7 billion transactions annually. Committed to service excellence and focused on continuous innovation, PSCU’s payment processing, fraud and risk management, data and analytics, digital banking, strategic consulting and real-time payments platforms, along with 24/7/365-member support via its contact centers, help deliver personalized, connected experiences. The origin of PSCU’s model is collaboration and scale, and the company has leveraged its influence on behalf of credit unions and their members for more than 45 years. Today, PSCU provides an end-to-end, competitive advantage that enables credit unions to securely grow and meet evolving consumer demands. For more information, visit pscuc.com.

Media Contact:



Peyton Burgess
French/West/Vaughan
919-277-1168
PBurgess@fwv-us.com