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MEDIA RELEASE

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SouthCoast Federal Credit Union Signs New Ten-Year Agreement with Synergent to Host Jack Henry's Symitar Core Processing Solution

(WESTBROOK, ME) – [Synergent](#)[®] is pleased to announce that [SouthCoast FCU](#) has renewed its relationship with Synergent, signing a 10-year agreement for hosted [Jack Henry](#)[™] [Symitar](#)[®] core processing. The credit union also signed a five-year agreement for iPay Consumer Bill Pay[™]. In addition, SouthCoast FCU will utilize Synergent for integrated debit card services, check and statement processing, and Orpheus Digital Banking provided by Access Softek.

“Our credit union values the relationship we’ve built with Synergent’s team,” said Duarte Silva, President and CEO at SouthCoast FCU. “There’s a great amount of trust and collaboration between our organizations. When it came time to renew our agreement with them, we knew it would be in our members’ best interests to continue working with Synergent because of the outstanding service they provide.”

SouthCoast FCU, headquartered in New Bedford, Massachusetts, has 5,000 members and over \$68 million in assets. The credit union has branches in New Bedford, Fairhaven, Fall River, and Wareham, Massachusetts.

“SouthCoast FCU has a members-first philosophy, which aligns perfectly with Synergent’s mission,” said Scott Johnsen, Synergent’s Chief Relationship Officer. “We are deeply committed to offering their members the best service experience possible, leveraging the power of the nation’s leading core processing system. It is exciting to know our partnership with their team is continuing.”

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About Jack Henry & Associates, Inc.[®]

Jack Henry[™] (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 46 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and

successfully compete while serving the evolving needs of their accountholders. We empower approximately 8,000 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

About Synergent®

Founded by credit unions in 1971, Synergent® is a managed services provider that offers state-of-the-art and innovative core processing, in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Jack Henry™ Symitar® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit www.synergentcorp.com or call 800-341-0180.