



AltaOne Federal Credit Union Partners with PSCU/Co-op Solutions for Card Processing Services

St. Petersburg, Fla. — (Jan. 25, 2024) — [PSCU/Co-op Solutions](#), the nation’s premier payments credit union service organization (CUSO) and an integrated financial technology solutions provider, today announced its partnership with [AltaOne Federal Credit Union](#) (AltaOne) to provide debit and credit card processing services and support.

Founded as the NOTS Employees Federal Credit Union in 1947 with less than \$300 in deposits stored in a single cash drawer, AltaOne has since grown to serve more than 56,000 members and manage over \$810 million in assets. Headquartered in Ridgecrest, California, AltaOne remains committed to its relationship-focused mission, actively contributing to community development and supporting equal access to financial solutions.

AltaOne sought a new partner to provide debit and credit processing services. During a thorough evaluation process of potential providers, PSCU/Co-op emerged as the ideal choice. Distinguishing factors behind the decision included the CUSO’s high net promoter score and strong reputation within the credit union industry, as well as its sustained growth and emphasis on continual investments in technology.

“In PSCU/Co-op, we have a genuine partner dedicated to delivering innovative card processing solutions that will benefit both our staff and our members,” said AltaOne Federal Credit Union CEO Stephanie Sievers. “We are confident that this collaboration will yield enhanced card products that contribute to member experiences aligned with our vision at AltaOne.”

In addition to the cost savings and high quality of support and solutions, AltaOne’s positive past experiences with consulting services from PSCU’s [Advisors Plus](#) also influenced the selection.

“Our team was impressed by PSCU/Co-op’s comprehensive risk management suite, state-of-the-art card products and ability to roll out enhancements quickly,” said AltaOne Federal Credit Union Lending and Operations EVP Lloyd Gill. “Combined with customized account acquisition and activation support, their robust APIs and real-time integration capabilities with our existing systems and vendors helped solidify our final decision.”

PSCU/Co-op will begin providing card solutions to AltaOne members in October 2024.

“AltaOne Federal Credit Union's dedication to nurturing meaningful relationships and making a positive impact in the communities they serve embodies the 'people helping people' credit union philosophy, and resonates with our values,” said PSCU/Co-op Solutions EVP, Chief Growth Officer Brian Scott. “We are excited to collaborate with them to deliver card solutions that will further enhance the experiences of their members.”



About PSCU/Co-op Solutions

PSCU/Co-op Solutions is the nation's premier payments credit union service organization (CUSO) and an integrated financial technology solutions provider. With over four decades of industry experience and a commitment to service excellence and innovation, the company serves more than 4,000 financial institutions throughout North America. PSCU/Co-op Solutions leverages its expertise and resources on behalf of credit unions and their members, offering an end-to-end product portfolio that includes payment processing, fraud and risk management, data and analytics, digital banking, instant payments, strategic consulting, collections, ATM and POS networks, shared branching and 24/7/365 member support via its contact centers. For more information, visit pscuc.com and coop.org.

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