

REGIONAL federal credit union Partners with Sharetec to Elevate Its Operations & Member Experience

March 14, 2024 – Sharetec, a leading provider of cutting-edge core processing software for credit unions, is proud to partner with REGIONAL federal credit union (REGIONAL). With branches in Hammond, Portage, Valparaiso, and Winfield, Indiana, REGIONAL looks forward to accelerating its member experience and operational efficiencies with Sharetec.

To support future growth and ensure stability, REGIONAL sought a new core processing partner that could do just that with its innovative and best-in-class technology. After considering several core processing partners, REGIONAL narrowed its choices to Sharetec and one of Sharetec's biggest competitors. After examining alternatives, REGIONAL chose Sharetec due to the company's completely web-based, user-friendly software, commitment to excellent support, and promises of ongoing innovation.

"Our commitment to serving their needs well, our robust open API to meet current and future third-party integration needs, and our fair pricing were major deal-makers for REGIONAL," stated Sharetec's Senior Sales Manager, Jay Malcolm.

With their current core being in-house, REGIONAL was thrilled to learn they would have the choice of either in-house or service bureau access with Sharetec and the same robust functionality regardless. They would no longer have to worry about an in-house system's additional hardware and compliance requirements. The team has also been enthusiastic about having increased capabilities and improved member-facing tools, such as Sharetec's Digital Banking.

"The new partnership with Sharetec will benefit REGIONAL and our members," stated Jill R. Banning, President and CEO of REGIONAL. "With improved system processes, enhanced security, and better backup solutions, Sharetec is an excellent match with REGIONAL, as this partnership will allow for a better overall member experience."

ABOUT SHARETEC

Sharetec is a leading provider of agile, bold credit union software that improves credit union operations and members' financial lives. Since its inception in 1993, Sharetec has grown steadily, currently supporting nearly 300 credit unions. With five offices nationwide and additional development overseas, Sharetec continues to propel the success of credit unions and achieve the highest levels of customer satisfaction across the United States, U.S. territories, and the Caribbean.



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