



P.O. Box 1236
Portland, ME 04104

MEDIA RELEASE

For Immediate Release
September 18, 2024

For More Information

Contact: Sarah Farwell
Director of Marketing
207-773-5671, Ext. 245

Synergent and Jack Henry Celebrate 20 Years of Partnership

(WESTBROOK, ME) – **Synergent®** and **Jack Henry™** recently celebrated the monumental milestone of 20 years of partnership. Since August 2004, Synergent has provided credit unions with access to the **Symitar®** core processing platform offered by Jack Henry.

To celebrate this anniversary, staff members from both Synergent and Jack Henry traveled to KV Federal Credit Union in Augusta, Maine, to mark the occasion where Synergent completed its first core conversion to Episys (now Symitar). The commemoration reflected on changes, technological innovations, and growth of each respective company over the past two decades.

“20 years ago, Synergent chose to partner with Jack Henry over numerous other core providers because of their open architecture, dedication to excellence, accessibility, and culture,” shared Randy Stolp, President of Synergent. “We continue to partner with them because of these values, as well as their continuous investment in technology and dedication to credit union success.”

“Relationships build trust, and once you have trust, you’re able to do a lot together,” said Greg Adelson, President and CEO of Jack Henry. “Synergent brings a lot of credibility to the industry and an approach that’s different than most of the other providers out there. The white glove approach they have to customer service and our service-first approach with them is ultimately a perfect match for a partnership.”

“We are committed to ensuring the sustainability of the credit union system,” stated Stolp. “In Jack Henry, we’ve found that partner that shares that same passion for ensuring our credit unions are successful and thriving for their members well into the future and well beyond the next 20 years. We can’t be more thrilled to be a partner of Jack Henry.”

###

About Jack Henry & Associates, Inc.™

Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. They are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 48 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. They empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

About Synergent®

Founded by credit unions in 1971, Synergent® is a managed services provider that offers state-of-the-art and innovative core processing, along with in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Jack Henry™ Symitar® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit www.synergentcorp.com or call 800-341-0180.