

**For Immediate Release**

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## News Release

# Webinar: Elevate Your Culture to Unlock High Performance with Team Engagement

**CENTERVILLE, OH** – Earlier this year, Gallup announced that employee engagement was at its lowest point in more than a decade. The rapid evolution of the workplace has led to widespread employee disconnection, with impacts on talent retention, productivity, morale, and ultimately, your bottom line. But there's hope.

Join **Rhonda Sheets**, founder and CEO of **Support EXP**, on **Wednesday, October 30th at 2:00 PM (Eastern)** for "[Elevating Culture: How to Boost Engagement and Performance in Your Financial Institution.](#)" This insightful webinar is designed to help financial institutions boost engagement and build high-performing teams.

With over 25 years of industry experience, Rhonda has helped financial institutions of all sizes elevate their customer experience and operational performance. During this session, she will offer proven strategies and actionable insights that can help turn a disengaged workforce into a cohesive, customer-focused team.

Those attending will discover how to:

1. **Diagnose the Disconnect**, by exploring the shifts in employee engagement that necessitate a fresh approach to workforce management.
2. **Accelerate Engagement**, by understanding how data gathering can help or hinder employee engagement, and what financial institutions can do to leverage data effectively.
3. **Align the Culture to the Customer**, by discovering how to foster collaboration across all levels of your organization, from front office to back office, with a focus on enhancing the customer experience.

This webinar is geared toward CEOs and C-Level Executives of financial institutions experiencing the challenges of a disconnected workplace culture. HR Leaders looking to optimize team collaboration and drive engagement will also find much value in this session.

Don't miss this opportunity to learn from an industry expert and take actionable steps toward transforming your workplace culture to achieve world-class performance!

**Register Today!**

To reserve your spot, visit <https://supportexp.com/elevating-culture-webinar/> or contact us at [dgilbert@supportexp.com](mailto:dgilbert@supportexp.com)

**About Support EXP:**

For 25+ years, Support EXP has researched and innovated to become the premier provider of member feedback solutions, actionable analytics, and expert guidance for the credit union industry. We specialize in helping credit unions deliver a differentiating member experience (MX) by optimizing performance with data-driven MX and EX intel. Through powerful and profoundly translated member and employee analytics, we guide credit unions to world-class performance and predictable growth.