

Pasadena Federal Credit Union Selects Ozgun Ulupinar as Chief Information Officer (CIO)



Pasadena, CA, October 24, 2024. Pasadena Federal Credit Union proudly announces Ozgun Ulupinar as its new Chief Information Officer (CIO). Ulupinar will spearhead the Credit Union's digital transformation, overseeing information security and technological infrastructure while driving innovation to enhance member services. Collaborating closely with the executive team, she will align technology strategies with the Credit Union's mission of "Engaging, Educating, and Inspiring every community member." Ulupinar's proven expertise in technology leadership positions him to advance operational efficiency and deliver superior service to the communities Pasadena Federal Credit Union serves.

"We are thrilled to welcome Ozgun as our new Chief Information Officer," said James Chang, President/CEO of Pasadena Federal Credit Union. "Her extensive experience and innovative vision make her the perfect fit to lead our technology strategy and drive digital transformation at Pasadena Federal Credit Union. As we continue to evolve in a rapidly changing environment, Ozgun will play a crucial role in enhancing our digital capabilities and ensuring we remain at the forefront of delivering exceptional service to our members. We're excited about her impact on our organization and the future direction of our technology initiatives."

Ozgun Ulupinar is a strategic technology leader with over 15 years of experience in software engineering and digital transformation within the financial services industry. Holding an Executive MBA and a Master's in Computer Science, Ulupinar has a proven track record of driving innovation, optimizing processes, and enhancing customer engagement. As a Manager of Software Engineering at Jack Henry, she led initiatives that significantly improved operational efficiency and customer retention. Known for her collaborative leadership and commitment to excellence, Ulupinar is excited to lead Pasadena Federal Credit Union in advancing technology solutions that support its mission of member engagement and operational excellence.

"I am excited to join the talented Pasadena Federal Credit Union team and contribute to the organization's growth and innovation efforts. With technology playing such a pivotal role in shaping the future of financial services, I look forward to leveraging my experience to drive digital transformation and enhance member experiences. I'm eager to collaborate with my new colleagues to deliver cutting-edge solutions that align with the company's strategic goals and continue building on its strong foundation."

The search was completed in partnership with Humanidei. Humanidei brings decades of credit union system experience to the recruiting process, ensuring executive placements that will carry organizations forward in fulfillment of their mission. www.humanidei.com.

About Pasadena Federal Credit Union

Founded in 1935, Pasadena Federal Credit Union has \$380 million in assets and serves over 25,000 members across Pasadena and surrounding communities. Headquartered in Pasadena, California, the Credit Union is dedicated to empowering its members through personalized financial services, education, and a commitment to community well-being. Recognized as the "Best Credit Union" in the San Gabriel Valley multiple times, Pasadena Federal Credit Union continues to be a trusted financial partner for its members. Visit pasadenafcu.org for more information.

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