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**MEDIA RELEASE**   
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**Dirigo Federal Credit Union Extends Long-Term Partnership with Synergent**  
*Synergent to continue providing hosted Jack Henry Symitar core processing, Integrated Debit Card Services, Mobile Deposit Capture, and additional solutions to Dirigo FCU.*

(WESTBROOK, ME) – [Synergent®](https://synergentcorp.com/) is pleased to share that [Dirigo Federal Credit Union](https://www.dirigofcu.com/) has reaffirmed its commitment to Synergent’s services by signing a ten-year renewal agreement for hosted [Jack Henry™](https://www.jackhenry.com/who-we-serve/credit-unions) [Symitar®](https://www.jackhenry.com/what-we-offer/operations/core-platforms) core processing.

Choosing to continue working with Synergent was a straightforward decision for Mark Samson, President and CEO of Dirigo Federal Credit Union.

“We are excited to extend our partnership with Synergent for another decade,” Samson shared. “Their exceptional support and innovative solutions have been crucial in enabling us to deliver top-notch services to our members. Synergent's dedication to serving Dirigo and most Maine credit unions has consistently demonstrated their commitment to excellence. This renewal shows our confidence in Synergent's capabilities and our shared commitment to excellence. We look forward to continuing our successful partnership."

In addition to core processing, Dirigo Federal Credit Union has extended its agreements for another five years on Opening Act™, Integrated Debit Card Services, Mobile Deposit Capture, and various other services.

Randy Stolp, President of Synergent, expressed enthusiasm about continuing the collaboration.

“Our relationship with Dirigo FCU has been built over many years, and we deeply value working with their team,” Stolp noted. “We appreciate the trust they continue to place in us, and it’s an honor to continue providing them with the expertise and innovative solutions they depend on.”

Dirigo Federal Credit Union, headquartered in Lewiston, Maine, has over 27,000 members and over $430 million in assets. Its field of membership includes individuals who live, work, worship, or attend school in Androscoggin, Cumberland, Franklin, Kennebec, Knox, Lincoln, Oxford, Sagadahoc, Somerset, or York Counties, Maine.

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**About Jack Henry & Associates, Inc.™**

Jack Henry™(Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. They are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 47 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. They empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com/).

**About Synergent®**

Founded by credit unions in 1971, Synergent® is a managed services provider that offers state-of-the-art and innovative core processing, along with in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Jack Henry™ Symitar® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit [www.synergentcorp.com](http://www.synergentcorp.com/) or call 800-341-0180.