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LGE Community Credit Union honored with MemberXP™ 'Best of the Best' Award

Atlanta, Ga. (March 13, 2025) – LGE Community Credit Union is honored to announce that it has been recognized as a recipient of the prestigious 2025 Best of the Best award, presented by MemberXP, a leading customer experience program offered through CUSG. This notable accolade celebrates credit unions that are committed to delivering exceptional service and member experiences.

The 2025 MemberXP 'Best of the Best' Awards are based on insights from more than 2.6 million data points, reflecting the experiences of around 8.6 million credit union members. This comprehensive evaluation process utilizes key performance metrics, including Net Promoter Score (NPS) and Member Effort Score (MES), allowing data experts to analyze and validate results meticulously. Recognition is given to the top 25% of performers across various experiential categories, with LGE earning top honors in Best Mobile App Experience, Best Online Banking Experience, and Best Transaction Experience.

The distinguished award was presented in February as an annual recognition by CUSG, honoring credit unions that consistently excel in delivering exceptional service.

For more information about LGE Community Credit Union, visit LGEccu.org.

About LGE Community Credit Union

Named one of America's Best Credit Unions 2025 by Newsweek, LGE Community Credit Union connects metro Atlanta and northwest Georgia to best-in-class financial products, expert advice, and personalized service. Since 2010, LGE has given back over \$2 million to local nonprofit organizations and individuals in need through the LGE Community Outreach Foundation. For more information about LGE, visit LGEccu.org. Federally insured by NCUA.

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