

**Contact:**

Katie Daley

Intelligent Banking Solutions, Inc.

kdaley@ibshome.com

**FOR IMMEDIATE RELEASE**

**Intelligent Banking Solutions Launches SAFIRE-IQ**

**March 6, 2025** – [Intelligent Banking Solutions](http://www.ibshome.com/), a leading provider of collections and risk management software, has launched SAFIRE-IQ (Streamlined Automation for Financial Institutions’ Recovery Ecosystems), a next-generation platform designed to modernize the collections process for financial institutions. Developed with input from customers and industry experts, SAFIRE-IQ integrates automation, real-time portfolio insights and third-party integrations to help collections teams work more efficiently.

“SAFIRE-IQ is a game changer for collections teams,” said Ronnie Wooten, CEO of Intelligent Banking Solutions. “We took everything that made our flagship product, CARM-Pro, a trusted solution in the industry and reimagined it for today’s financial institutions. This is more than just an update—it’s a smarter, more intuitive platform that helps collections teams adapt to evolving challenges and improve results.”

The platform’s cloud-hosted infrastructure enhances security, scalability and accessibility, reducing IT burdens for financial institutions while ensuring seamless operations. SAFIRE-IQ expands Intelligent Banking Solutions’ offerings with features that help institutions manage collections more effectively:

* Debt collection and recovery – Manage all stages of debt, from past-due accounts to bankruptcies, with built-in capabilities for foreclosures and repossessions.
* Compatibility and integration – Integrate with multiple core banking technology platforms for easy access to debtor account information.
* Streamlined collections – Automate and organize consumer and commercial debt collection so collectors can focus on what they do best.
* Workflow automation – Reduce manual tasks and improve efficiency.
* Data-driven insights – Use real-time analytics to support informed decision-making.
* Multi-channel communication – Engage borrowers through email, text and phone.
* Compliance and efficiency – Ensure adherence to state and internal policies while automating complex collection decisions to reduce the risk of noncompliance.

“At Intelligent Banking Solutions, our customers drive everything we do,” said Katie Daley, director of client relations. “We built SAFIRE-IQ by listening to collections teams who told us what they needed—less manual work, more automation and better insights. This platform doesn’t just support their work; it transforms how they manage collections.”

Intelligent Banking Solutions has provided financial institutions with technology to improve efficiency and borrower engagement for more than 35 years. SAFIRE-IQ is now available, with dedicated support for existing CARM-Pro customers.

###

**About Intelligent Banking Solutions**

Intelligent Banking Solutions has been a trusted provider of collections and risk management software for more than 35 years, serving financial institutions nationwide. The company develops powerful, user-friendly solutions that help financial institutions optimize collections and streamline operations. For more information, visit [**www.ibshome.com**](http://www.ibshome.com).