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## **FOR IMMEDIATE RELEASE**

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## **Vizo Financial's May 2025 Education Calendar**

**Greensboro, N.C. (April 25, 2025)** – At Vizo Financial we are committed to providing quality education to credit unions and their staff.

Here is a full list of our upcoming educational opportunities for May 2025.

### **Quarterly Economic Insights Webinar**

*Scott Wood, SVP/chief investment officer, Vizo Financial*

May 6, 2025 at 2:00 p.m. ET

We can all agree that the economy and the markets are unpredictable. So, what can we do? We can use the insights we have through trends, expert opinions, past performance in similar situations and so on to make educated predictions. That's what these quarterly sessions are all about – sharing our insights to help your credit union achieve financial fortitude, regardless of what may actually happen in the future.

Each quarter, Scott Wood, Vizo Financial's SVP/chief investment officer, along with other Vizo Financial experts, will examine the financial landscape and discuss topics at each session based on the current environment.

There is no fee to attend this educational webinar; however, registration is required. This session will also be recorded for playback.

### **[Learn More](#)**

### **Payments Basics for Frontline Staff Webinar**

*Randall C. Traynham, director of education, PaymentsFirst*

May 13, 2025 at 2:00 p.m. ET

This session equips frontline staff with essential knowledge of payment operations, helping them confidently manage everyday transactions and customer inquiries. Participants will gain a solid foundation in payment processes, payment types and procedures for handling common requests. This webinar will provide participants with the tools and insights needed to navigate these advancements, positioning them to capitalize on the latest technologies and trends in the fast-changing world of card payments.

(More)

This 90-minute webinar is designed for frontline staff, payments professionals, operations staff or anyone who wishes to learn more about payments.

There is no fee to attend this educational webinar; however, registration is required. This session will also be recorded for playback.

**[Learn More](#)**

**AI and Machine Learning in Fraud Detection Webinar**

*Shyam Menon, director of fraud, DefenseStorm*

May 14, 2025 at 2:00 p.m. ET

The use of artificial intelligence (AI) and machine learning (ML) are revolutionizing fraud detection and prevention in real-time. Companies are developing adaptive models that learn from evolving fraud patterns.

This session will delve into how AI-powered anomaly detection techniques are transforming security systems, enabling organizations to identify and combat fraud faster and more accurately than ever before.

This session is designed for security professionals and credit union leaders looking to strengthen their fraud prevention systems using AI and machine learning.

There is no fee to attend this educational webinar; however, registration is required. This session will also be recorded for playback.

**[Learn More](#)**

**Connect with Andi**

*Andi Crockett, product manager, EFT, Vizo Financial/MY CU Services*

May 15, 2025 at 1:00 p.m. ET

Have questions about ACH return codes, ISO 20022, FedNow and more? Connect with Andi during these one-hour sessions! This dedicated time is for anyone at your credit union to drop in and ask questions, discuss concerns, or get feedback on ACH, domestic and international wires, foreign check collection and instant payments. These meetings will be held via Zoom and registration is required. These sessions do not qualify for CPE credits.

*There will not be a formal presentation during the meetings. To participate in these sessions, you will need to have working computer audio capabilities, including a microphone and either speakers or headphones.*

**[Learn More](#)**

## **Meet CUaxis and the CBX System Webinar**

*Jaime E.S. Agostino, VP – sales, marketing and education, Vizo Financial*

*Ashley Aubele, core solutions account manager, CUaxis*

May 28, 2025 at 2:00 p.m. ET

Back in 2020, Vizo Financial and our payments CUSO, MY CU Services, partnered with CU\*Answers for their CBX core processing system. Our goal was to create a core processing community where we can support and uplift each other through collaboration. This collaboration is the very reason Vizo Financial and MY CU Services created CUaxis, which is a community that connects credit unions with a whole host of resources to stay firmly on the cutting edge. From this central hub, you can find all the products and services that meet your credit union’s core processing needs and beyond.

Please join us to learn more about CUaxis and CBX core processing system. This 60-minute webinar will provide a quick introduction to CUaxis and CBX. It will explore what it means to partner with a 100% credit union owned core processing CUSO and will review the technical capacities of the CBX core system.

There is no fee to attend this educational webinar; however, registration is required.

### **[Learn More](#)**

To view more, please visit the [education page](#) on our website.

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### ***About Vizo Financial Corporate Credit Union***

Vizo Financial Corporate Credit Union’s goal is to drive credit union success through proven EXCELLENCE, unmatched EXPERTISE and engaged PARTNERSHIPS. It is a state-chartered corporate credit union that serves CUSOs, leagues, chapters and more than 1,000 credit unions in the U.S. and Canada. Vizo Financial provides money management, payments, core processing and education solutions. For more information, please visit [www.vfccu.org](http://www.vfccu.org).