

P.O. Box 1236
Portland, ME 04104

**MEDIA RELEASE**

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**For More Information:**

Sarah Farwell
Director of Marketing

800-341-0180, Ext. 245

Michelle Broderick

Corporate Marketing Specialist

800-341-0180, Ext. 325

**BrightBridge Credit Union Renews Core Partnership with Synergent***Synergent will deliver Jack Henry™ Symitar® core processing, payments, and additional solutions to BrightBridge Credit Union*

(WESTBROOK, ME) – [Synergent®](https://synergentcorp.com/) is pleased to announce that [BrightBridge Credit Union](https://www.brightbridge.com/), formerly Merrimack Valley Credit Union, has signed multiple renewal agreements to extend its longstanding technology partnership. The renewed contracts include a seven-year agreement for hosted [Jack Henry™](https://www.jackhenry.com/who-we-serve/credit-unions) [Symitar®](https://www.jackhenry.com/what-we-offer/operations/core-platforms) core processing and WyCom check printing services, along with five-year agreements for integrated debit card services and statements.

“Renewing our partnership with Synergent was a clear and confident decision for our team,” said John Howard, President & CEO of BrightBridge Credit Union. “As we’ve grown—from our merger with RTN Federal Credit Union to the successful launch of our new BrightBridge identity and the integration of Cabot Credit Union—Synergent has been right there with us at every step. Their expertise, responsiveness, and deep understanding of our operational needs have made them more than a vendor; they’re truly a strategic partner. With this renewal, we’re ensuring that our members continue to receive the seamless, secure, and forward-thinking banking experiences they deserve.”

The renewal reflects a successful conclusion to collaborative discussions and further strengthens a partnership grounded in growth, operational efficiency, and delivering exceptional member experiences.

“It has been an honor to support BrightBridge Credit Union through a key period of organizational transformation,” said Randy Stolp, President of Synergent. “From mergers to rebranding, and everything in between, their leadership has demonstrated clarity of vision and a strong commitment to their members. Our renewed partnership is built on more than just technology — it’s grounded in collaboration, shared goals, and mutual trust. We’re proud to play a role in their continued growth and look forward to helping them navigate the road ahead.”

BrightBridge Credit Union, headquartered in Lawrence, Massachusetts, has over 114,500 members and more than $2.2 billion in assets. Its field of membership includes individuals who live, work, volunteer, or attend school in one of the following counties: Barnstable, Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, or Worcester in Massachusetts; Hillsborough or Rockingham in New Hampshire; or Kent or Providence in Rhode Island. The field of membership also extends to employees and members of more than 1,100 participating employer or sponsor groups, as well as members or volunteers of eligible civic, religious, and charitable organizations headquartered in these areas, and immediate family members of current members.

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**About Jack Henry & Associates, Inc.™**

Jack Henry™(Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. They are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 47 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. They empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com/).

**About Synergent®**

Founded by credit unions in 1971, Synergent® is a managed services provider that offers state-of-the-art and innovative core processing, along with in-demand payments, technology, and marketing services. As a service-driven and cost-effective host of Jack Henry™ Symitar® core processing, Synergent provides credit unions with the products and services they need to succeed. No matter what the product, our clients can count on Synergent to choose it, install it, integrate it, and help credit unions get the most out of it so they can focus on providing the best service experience possible to their members. For more information on Synergent, please visit [www.synergentcorp.com](http://www.synergentcorp.com/) or call 800-341-0180.