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Vizo Financial's June 2025 Education Calendar

Greensboro, N.C. (May 30, 2025) – At Vizo Financial we are committed to providing quality education to credit unions and their staff.

Here is a full list of our upcoming educational opportunities for June 2025.

Optimizing Vendor Management: Key Strategies for Framework, Implementation and Effective Oversight Webinar

Belinda Mumma, enterprise risk management director, Vizo Financial
June 3, 2025 at 10:00 a.m. ET

Whether you're working with new vendors or managing existing partnerships, this session will equip your credit union with the tools and knowledge to ensure success. Join us for an in-depth webinar on vendor management best practices. We'll explore key strategies to optimize vendor relationships from start to finish. Don't miss out on this opportunity to streamline your vendor management processes and enhance your credit union's business operations.

This webinar is designed for all credit union team members who are responsible for vendor management at their credit union or anyone wishing to learn more about vendor management.

[Learn More](#)

Tabletop Exercise - Threats to Your Credit Union Webinar

Mark Clarke, business continuity administrator, Vizo Financial
June 5, 2025 at 10:00 a.m. ET

A tabletop exercise is a walk-through of emergency procedures with your credit union's key personnel about what could happen in a real-life incident. This live tabletop will test your credit union's plans with a "mock" real-world example. How will your team handle the situation? Are you prepared?

There is no fee to attend this educational tabletop exercise; however, registration is required.

[Learn More](#)

(More)

The Credit Union Impact: Past, Present and Future Webinar

Jeanne Heath, director of engagement & learning, Vizo Financial

Melanie Lambie, senior human resources generalist, Vizo Financial

June 11, 2025 at 10:00 a.m. ET

Are you new to the credit union movement or just curious about how credit unions make an impact every day? Join us as we take a deep dive into the rich history, core values and bright future of credit unions. This session will provide foundational knowledge, resources and inspiration for all employees looking to become better informed and more engaged in the credit union movement. Whether you're just starting out or looking to expand your understanding, you'll walk away with valuable insights and tools to make a positive impact.

This webinar is perfect for new employees, those responsible for building an onboarding process or anyone eager to learn more about the credit union difference.

[Learn More](#)

Understanding ACH Timeframes Webinar

Allen Young, VP, education, PaymentsFirst

June 17, 2025 at 10:00 a.m. ET

This session provides a thorough overview of the essential timeframes associated with ACH transactions, helping participants grasp processing windows, settlement times and distinctions between Same-Day and standard ACH payments. This knowledge is crucial for managing customer expectations and ensuring smooth transaction operations.

This 90-minute webinar is designed for payments professionals, ACH and operations staff, compliance staff or anyone who wishes to learn more about ACH timeframes.

[Learn More](#)

Protecting Your Members from Elder Financial Abuse Webinar

Cindy Hagan, VP, compliance and fraud risk, Vizo Financial

June 18, 2025 at 10:00 a.m. ET

They say age is just a number. But for scammers, age is an opportunity to prey upon a person's vulnerabilities. That's why older individuals are most at risk for financial exploitation, and it costs millions (yes, millions) of dollars per year in losses for these individuals. You may be wondering what your credit union can do to help your members fight back against elder financial abuse. That's what this session is all about! Cindy will walk you through common signs, schemes and suspects to help your staff and members armor up against elder financial abuse.

This webinar is designed for credit union staff in leadership roles — such as managers — as well as those in compliance, training and fraud. Anyone else wishing to learn more about elder abuse is invited to attend as well.

[Learn More](#)

Unmasking Financial Fraud: Insights from Industry Leaders Webinar

MODERATOR:

Jaime Agostino, Vizo Financial

PANELISTS:

Michele Ford, Patriot FCU

Amanda Balmer, PSECU

Lauren Greenaway, Belco Community CU

Cindy Hagan, Vizo Financial

June 24, 2025 at 2:00 p.m. ET

Join us for a powerful one-hour webinar that brings together top minds in financial crime prevention. Jaime Agostino will serve as moderator leading an expert panel discussion with seasoned leaders in the fight against financial fraud.

In an age where fraud tactics evolve rapidly, our panelists will share real-world insights, emerging trends and practical strategies credit unions are using to stay ahead. Whether you're in compliance, risk management operations, or are simply interested in the evolving fraud landscape, this session will provide valuable takeaways.

This session is designed for credit union professionals, compliance officers, fraud analysts, risk managers and anyone interested in financial crime prevention.

[Learn More](#)

Assessing Risk in Emerging Technologies Webinar

John Cuneo, SVP/chief risk officer, Vizo Financial

June 25, 2025 at 2:00 p.m. ET

As artificial intelligence (AI) continues to reshape our industry, credit unions must navigate the complexities of risk assessment in this rapidly evolving landscape. Join John Cuneo as he provides insights on how to proactively identify, evaluate and mitigate these risks while ensuring the responsible development and deployment of AI technologies. Join us to understand the challenges and opportunities of AI and how to manage its risks effectively.

This webinar is designed for all credit union security and risk professionals, IT managers or anyone wishing to learn more about emerging technology like AI.

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About Vizo Financial Corporate Credit Union

Vizo Financial Corporate Credit Union’s goal is to drive credit union success through proven EXCELLENCE, unmatched EXPERTISE and engaged PARTNERSHIPS. It is a state-chartered corporate credit union that serves CUSOs, leagues, chapters and more than 1,000 credit unions in the U.S. and Canada. Vizo Financial provides money management, payments, core processing and education solutions. For more information, please visit www.vfccu.org.