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**MEDIA RELEASE**

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**New Bedford Credit Union Forges Strategic Technology Partnership with Synergent**

*Synergent will deliver Jack Henry™ Symitar® core processing and a suite of member-focused services to New Bedford Credit Union*

(WESTBROOK, ME) – [Synergent®](https://synergentcorp.com/) is proud to announce a new partnership with [New Bedford Credit Union](https://nbcu4u.com/), which has signed a ten-year agreement for hosted [Jack Henry™](https://www.jackhenry.com/who-we-serve/credit-unions) [Symitar®](https://www.jackhenry.com/what-we-offer/operations/core-platforms) core processing. In addition, the credit union has entered into five-year agreements for a suite of integrated services, including digital banking, debit card services, check processing, statement processing, and marketing services.

“After an extensive evaluation of core processing systems and providers, we are excited to announce our decision to partner with Synergent,” said Berta Varao, President and CEO of New Bedford Credit Union. “Their comprehensive, credit union-focused technology, paired with a strong track record of personalized service and support, made them the clear choice for our credit union. Synergent’s integrated solutions will allow us to enhance the member experience, improve operational efficiency, and position our credit union for long-term growth. The Synergent team will be an extension of our New Bedford Credit Union team. We are confident this partnership will help us deliver the service our members deserve with even greater impact.”

This partnership provides New Bedford Credit Union with a fully coordinated approach that combines advanced financial technology with personalized, credit union-focused support. It brings together core processing, digital banking, payments, and marketing within a single, integrated framework. Backed by a team that understands the unique needs of credit unions, this collaboration is designed to streamline operations, drive growth, and keep the member experience at the center.

“New Bedford Credit Union’s growth from its modest beginnings above the central fire station to serving thousands across Greater New Bedford is a testament to their unwavering commitment to members,” said Tyler Hudson, President of Synergent. “They have never lost sight of their mission: to deliver the best possible service, offer fair and competitive products, and support members’ financial well-being with care and responsibility. We are proud to stand behind their team with integrated technology and dedicated service that will help them continue making a meaningful difference in their community.”

Headquartered in New Bedford, Massachusetts, New Bedford Credit Union has over 11,000 members and holds over $169 million in assets. Its field of membership is open to employees and pensioned employees of the City of New Bedford, along with their families. In addition, individuals who live, work, or attend school in Bristol County, select towns in Plymouth and Barnstable Counties, Massachusetts, and the Rhode Island towns of Little Compton and Tiverton are also eligible, as are their family members.

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**About Synergent®**

Synergent® is a credit union-owned managed services provider that has been supporting credit unions since 1971. As a trusted host of Jack Henry™ Symitar® core processing, Synergent delivers fully integrated solutions across core, payments, technology, and marketing—streamlining operations and helping credit unions focus on serving their members. More than a provider, Synergent acts as a strategic partner, offering end-to-end support from solution selection and implementation to optimization and ongoing service. For more information, visit [www.synergentcorp.com](http://www.synergentcorp.com) or call 800-341-0180.

**About Jack Henry & Associates, Inc.™**

Jack Henry™(Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. They are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 47 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. They empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com/).