



FOR IMMEDIATE RELEASE

First Capital Federal Credit Union Modernizes Payment Processing with Alogent's Cloud-Based Unify Platform

Peachtree Corners, GA, September 18, 2025 – [Alogent](#) ([@AlogentCorp](#)), a global leader in banking and financial services software, announced today that First Capital Federal Credit Union is accelerating its digital transformation by moving from Alogent's on-premises payment solutions to a hosted deployment of [Unify](#). This upgrade enhances automation, reduces manual tasks, and equips the credit union with a more flexible, scalable, and competitive platform. As part of the expanded partnership, First Capital is also adopting back-office processing for in-clearings and returns, along with long-term archive capabilities—streamlining operations and ensuring secure, accessible data management.

“Our move to Unify in the Alogent Cloud reflects our commitment to innovation and operational excellence,” said Sue DeStephano, President and CEO, First Capital Federal Credit Union. “We sought a modern solution that could keep pace with the evolving financial landscape, streamline operations, and elevate the member experience. Alogent's proven technology and forward-thinking approach made them the ideal partner.”

[Unify](#) consolidates all deposit channels and back-office functions into a single, cloud-native platform. With a single API and intelligent automation, Unify accelerates item processing, enhances data visibility, and supports seamless scalability across the enterprise.

“We're proud to strengthen our partnership with First Capital Federal Credit Union and support their move to a more agile, cloud-based environment,” said Dede Wakefield, CEO of Alogent. “The credit union's investment in Unify and expanded services reflects a shared commitment to innovation and long-term growth.”

Headquartered in York, PA, First Capital Federal Credit Union has served its members since 1954 and manages over \$350 million in assets. This upgrade reinforces its commitment to delivering modern, efficient, and member-focused financial services.

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About Alogent

Alogent provides proven, end-to-end check payment processing, enterprise content and information management, and omni-channel digital banking platforms to financial institutions of all sizes, including credit unions, community banks, and some of the largest national and international institutions. Our unique approach spans the entire transaction ecosystem — capturing and digitizing transaction data, exception tracking, and automating entire transaction and loan management workflows so that information is available across the enterprise. Alogent's solution suites leverage the latest in machine learning and predictive analytics, including enterprise-wide data intelligence and reporting solutions that enable financial institutions to deliver products and

services that boost engagement through personalization and data-backed decisions. Learn more about Alogent at www.alogent.com.

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